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Consolidating document for the purposes of s 17 of the FOI Act.

This information has been derived from the major non compliances associated with Food Import Compliance Agreements (FICAs) recorded during the period from 1 Jan 2023 to 22 May 2026.

date of action	name of company	The commodity or product or category	the name of the type of action	brief description of the issue
01.09.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	A noncompliance referral was received for s 47G(1)(a) for not meeting the import requirements for shipping s 47G(1)(a) for the processing requirement and the 120 day storage requirement (this is required from producer side and does not include the transport time). VQM form 10.1 was sent to the producer and signed off on 16/1/2024 for s 47G(1)(a). Importer failed to have onshore verification of the requirements being met. s 47G(1)(a) have also failed to meet the notification requirements for the failed shipments received once aware of the shipping noncompliance issues for the s 47G(1)(a). Failed to notify the department for 3 shipments of the s 47G(1)(a).
22.01.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	During audit it was identified that a risk s 47G(1)(a) product had not been tested within the required timeframe. All risk food must be tested annually – this is documented in the s 47G(1)(a). The below product was last tested in 2023 and has not been tested since.

13.11.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	A noncompliance referral was received for s 47G(1)(a) for not meeting the FICA notification timeline requirements, (as soon as entity are aware of a failure it must be reported), for the failed analytical testing of s 47G(1)(a)
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				due to detection of Imazalil; result is over FSANZ's Maximum Residue Limit (MRL). Date of fail was 22nd September 2025, notification was not sent to the department until 23rd October 2025.
05.03.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the FSANZ testing requirements for s 47G(1)(a) from producer s 47G(1)(a) and it was identified that it was not included in their testing schedule/frequency in s 47G(1)(a) Food Safety Compliance System. During audit, no evidence was available for the correct periodic testing for product: s 47G(1)(a)
28.11.2023	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the FSANZ testing requirements for s 47G(1)(a) and not included in their testing schedule/frequency in s 47G(1)(a) Compliance System. During audit, no evidence was available for the correct periodic testing for product: s 47G(1)(a)
13.12.2023	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the FSANZ testing requirements for pesticide residual screen for s 47G(1)(a) . During audit, no evidence was available for the correct periodic testing for product: s 47G(1)(a)

26.11.2024	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the FSANZ testing requirements for risk food products. During audit, no evidence was available for the aflatoxin testing being conducted by an appointed analyst for risk testing for products: s 47G(1)(a)
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25.03.2026	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	Observed at audit not all tests had been applied to food that is classified under the Food Inspection Scheme or otherwise published by the department. Periodic testing of risk food for producer - s 47G(1)(a) – did not test for E. coli as per Agrifood lab test result sighted dated 06/03/2025.
25.10.2023	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the testing frequency stipulated in s 47G(1)(a) Safety Compliance System which is biannual testing for surveillance products and annually for risk products. Correct tests also not applied to the products. During audit, no evidence was available for the correct periodic testing for products: s 47G(1)(a) During audit, it was identified that the full residual chemical tests had not been tested on the following products: s 47G(1)(a)
25.10.2023	s 47G(1)(a)	Compliance system	Major Noncompliance	Frequency of testing documented in s 47G(1)(a) FICA Agreement and Verification schedule – states surveillance products tested biennially, and risk products are tested annually, this is not currently being followed. Testing has been missed and no reference to products that are delivered to direct delivery clients. During audit it was identified that the current testing matrix for risk and surveillance food is not providing for the accurate testing of all imported FICA food as per the FICA requirement and s 47G(1)(a) food safety compliance system. It was also identified that the FSANZ testing requirement for dates was not documented correctly in the verification schedule.

16.12.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	A noncompliance referral was received for s 47G(1)(a) for not meeting the FICA notification timeline requirements, (as soon as entity
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				are aware of a failure it must be reported)), for the failed analytical testing of s 47G(1)(a). A detection of Cyhalothrin (Synthetic Pyrethroids) 0.057 mg/kg had been identified. Date of fail was 17th November 2025; notification was not sent to the department until 10th December 2025.
26.03.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the FSANZ testing requirements for s 47G(1)(a) from producer s 47G(1)(a) and s 47G(1)(a) from producer s 47G(1)(a). During audit, no evidence was available for the correct periodic testing for product: s 47G(1)(a)
20.08.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	s 47G(1)(a) failed to ensure all FICA foods are covered in their compliance agreement. During the audit two consignments of s 47G(1)(a) were not covered in the compliance system and the QA was unaware of importing those consignments under s 47G(1)(a) FICA. However s 47G(1)(a) provided commercial documents and supplier certificates and overseas COAs for those consignments.
22.09.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	s 47G(1)(a) did not fully comply with the FICA requirement to conduct a FSA for each kind of FICA food before importing that food. New product s 47G(1)(a) was imported but not covered by FICA program as the QA manager was unaware of the import.

10.09.2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	s 47G(1)(a) did not fully comply with the FICA periodic food testing requirement to test surveillance food from each manufacturer at least once every three years.
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				Multiple entries from different supplier and countries were reviewed during the audit, only one COA for s 47G(1)(a) was provided. For other products/suppliers as listed in the audit report, no test result was provided. Note: The deadline is extended to 4 weeks to allow time for the test results to be received from the appointed lab.
07.08.2024	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	FICA food not tested in accordance with the FSANZ testing requirements for risk food products. During audit, no evidence was available for the correct periodic risk testing for products: - s 47G(1)(a) – Aflatoxin and label/visual test is required on this risk food.
28/10/2025	s 47G(1)(a)	Administrative	Minor Noncompliance	Observed at audit s 47G(1)(a) that the warehouse register s 47G(1)(a) - was not reflecting the correct delivery locations being utilised. s 47G(1)(a) to be added to the warehouse register as a delivery location.
28/10/2025	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	Periodic Testing of Surveillance Foods for producer s 47G(1)(a) had not been tested annually/annual test results could not be provided for required tests FVRES/LEAD.
4/3/2023	s 47G(1)(a)	Administrative	Minor Noncompliance	Validity of registration certificates were not monitored. Valid registration certification for s 47G(1)(a) and s 47G(1)(a) were not available.

14/8/2024	s 47G(1)(a)	Administrative – notification of failed foods - s 47G(1)(a)	Major Noncompliance	s 47G(1)(a) failed to ensure the department is notified of non compliant foods and obtain a written approval prior to dealing with non compliant foods. There was not a register of non-compliant foods. • Consignment of 11 containers of s 47G(1)(a) with metal contamination were dealt with, destruction reports were provided however this was not communicated with the department. • s 47G(1)(a) was received out of temperature. The department had not been notified of the non-compliant food.
14/8/2024	s 47G(1)(a)	s 47G(1)(a)	Major Noncompliance	s 47G(1)(a) failed to ensure all s 47G(1)(a) branded and s 47G(1)(a) branded food products imported to Australia where s 47G(1)(a) acts as the importer are included in the FICA as it was approved. s 47G(1)(a) range was not included in the FICA, to conduct periodic food testing. s 47G(1)(a) was unable to provide result of periodic food testing for s 47G(1)(a).

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