



FAQ

Add a PDF viewer

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Purpose of this document

This document provides answers to frequently asked questions to add a PDF viewer.

What is Adobe Reader and why do I need it?

Adobe Reader is a free software application developed by Adobe that allows you to view, print and interact with PDF (Portable Document Format) files. Having Adobe Reader installed ensures you can open and read PDF documents reliably, especially if your browser or device does not natively support all PDF features.

How do I download and install Adobe Reader?

Visit the official Adobe website at get.adobe.com/reader/. Click the “Download” button and follow the on-screen instructions to download the installer. Once downloaded, open the installer file and follow the prompts to complete the installation. You may need to enter your computer’s administrator password to proceed.

Is Adobe Reader free to use?

Yes, Adobe Reader is free software for viewing and printing PDF files. Advanced features may require a paid version, but basic PDF viewing is always free.



How do I set Adobe Reader as my default PDF viewer?

After installing Adobe Reader:

1. Right-click any PDF file
2. Select 'Open with'
3. Choose 'Adobe Reader'
4. Tick the box that says 'Always use this app to open .pdf files'
5. Click 'OK'.

This will set Adobe Reader as your default PDF viewer.

Which operating systems support Adobe Reader?

Adobe Reader is available for Windows, macOS, and mobile platforms such as Android and iOS. Make sure to download the correct version for your operating system from the official Adobe website.

Do I need to restart my computer after installing Adobe Reader?

In most cases, you do not need to restart your computer. However, if prompted during the installation, it's best to follow the instructions and restart to ensure all features work correctly.

How do I update Adobe Reader?

To keep Adobe Reader up to date, open the application, go to the "Help" menu, and select "Check for Updates". Follow the prompts to install any available updates, which help maintain compatibility and security.

Where can I get help if I have trouble installing Adobe Reader?

If you encounter problems installing Adobe Reader, check the troubleshooting tips on the Adobe support website or contact your IT support team for further assistance.

Need further assistance?

Food Exports: Phone 1800 900 090 or email foodexports@aff.gov.au

NEXDOC Helpdesk: Phone (02) 6272 4700 or e-mail nexdoc@aff.gov.au