



Biosecurity Portal Website Upgrade release

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BIOSECURITY PORTAL – MYGOVID (DIGITAL IDENTITY) AND OTHER USER CHANNEL

Enhancement

Appointment details - Preferred inspection period

Under the Appointment details tab, the preferred inspection options have been updated to better inform users of how inspection requests are managed by the department and to promote the benefits of selecting the Next Available option.

Previous	New
Anytime (6:30 to 18:30)	Next Available (to be inspected during the Available for Service hours listed in your business profile)
AM (06:30 to 12:00)	AM (by selecting AM, you agree to restricting inspection availability to an AM slot only)
PM (12:00 to 18:30)	PM (by selecting PM, you agree to restricting inspection availability to a PM slot only)
Overtime (outside business hours)	OVERTIME (outside departmental business hours – see charging guidelines on the departmental website)

The screenshot shows a navigation bar with five tabs: 'Inspection Location', 'Location Contact', 'Consignment information', 'Appointment details', and 'Summary'. The 'Appointment details' tab is highlighted with a red box. Below the navigation bar, there is a 'Goods availability' section with a text input field for 'Indicate when goods will be ready for inspection.' and a calendar icon. Below that, the 'Preferred inspection period' dropdown menu is highlighted with a red box, showing the selected option: 'Next Available (to be inspected during the Available for Service hours listed in your business profile)'.

Figure 1: Preferred inspection period

Request for Inspection - Directions able to be booked via the Portal

A request for inspection for the Directions listed below are now able to be booked through both the MyGovID and Other User channels:

- Disposal Permission: Partial Commodity
- Disposal Permission: Non-Commodity
- Disposal Permission: Deep Burial
- Disposal Permission: Incineration
- Disposal Permission: Autoclaving

BIOSECURITY PORTAL – OTHER USER CHANNEL

Enhancement

Inspection location for Imported Food and Cargo Compliance Verification (CCV) inspections

Under the Inspection location tab, the help text on the Inspection Location question “*Is the inspection location the same as stated on the Biosecurity Direction?*” has been updated to assist users to correctly answer this question.

When a user hovers over the **i** symbol located to the right of the “Inspection Location” on the “Inspections Location Tab”, the following information is displayed:

Select **NO** for all **Imported Food** or **Cargo Compliance Verification (CCV)** inspections.

When you select No, an address field displays. Input the address listed on the Food Control Certificate or in the CCV directions.



Selected directions

Imported Food: Inspection

Inspection Location **i**

Is the inspection location the same as s

- Yes
- No

Select **NO** for all **Imported Food** or **Cargo Compliance Verification (CCV)** inspections.
When you select No, an address field displays. Input the address listed on the Food Control Certificate or in the CCV directions.

Figure 2: Inspection location question