

MAXIMISE RECOVERY

STEEL
PLASTIC
COPPER
ALUMINIUM
CIRCUIT BOARDS



EPSA

Product Stewardship Televisions and Computers

ANNUAL REPORT 2014/15



EPSA IS A
COMPANY OF

SIMS
RECYCLING
SOLUTIONS



We have continued
the steady growth
begun in our first year
of operation, collecting
and recycling in-scope
products well in excess
of our target



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Executive summary

Despite a challenging year in the global commodities market, EPSA has maintained a sustainable economic profile without compromising on safety, environmental protection and the high standards of its operations.

The global commodities market has proven extremely challenging over the reporting period, with significant downturns in commodity values on a global scale. Nevertheless, Electronic Product Stewardship Australasia (EPSA) continues to grow.

In FY14/15 we continued the steady growth begun in our first year of operation collecting and recycling in-scope products well in excess of our target – at no extra cost to our members. Our membership has increased significantly, and we have partnered with a number of local councils to deliver free e-waste collection services, achieving 100% reasonable access.

EPSA continues to work closely with the regulator, in order to develop a mutual understanding of, and respect for, the goals of the Product Stewardship (Televisions and Computers) Scheme.

This deep regulatory knowledge, coupled with our innovative thinking and the industry-leading best practices of Sims Recycling Solutions, has enabled us to deliver value to our partners year on year, without compromising on safety, operational sustainability or environmental outcomes.

Welcome to the second Annual Report of EPSA.



Graham Muir
General Manager



EPSA continues to work closely with the regulator, in order to develop a mutual understanding of, and respect for, the goals of the Product Stewardship Scheme

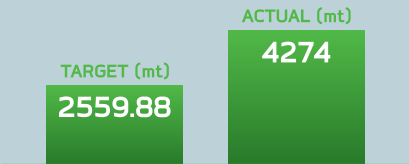
Below left: Based on the methodology stipulated in the Regulations, EPSA achieved a material recovery rate of 92% by weight

Below: The process used at our Villawood facility to size, reduce and separate e-waste is the only one of its kind in Australia



EPSA Summary Achievements

92%
RECOVERY
RATE



379
COLLECTION
POINTS

16
MEMBERS

ZERO
ENVIRONMENTAL
INCIDENTS
OHS INCIDENTS
ADDITIONAL COST
TO MEMEBERS

About EPSA

Electronic Product Stewardship Australia (EPSA) was established and ratified in April 2013 as a co-regulatory arrangement under the Product Stewardship Act. In its first two years it has succeeded in setting the best-practice benchmark for Australian e-waste recycling.

EPSA is wholly owned by Sims E-Recycling Pty Ltd, trading as Sims Recycling Solutions (SRS). The Sims Group has a long history in Australia. Established in Sydney in 1917, it expanded its service offering in 2002 through the creation in Europe of an e-waste division, SRS, to address the explosive growth in global electronic waste.

Thirteen years on, SRS is one of the world's largest e-waste recyclers, with over 30 multi-service processing facilities across

five continents. As a global leader in e-waste recycling, SRS worked closely with the then Federal Department of the Environment, Water, Heritage and the Arts to help develop the Product Stewardship (Televisions and Computers) Regulations.



SRS established EPSA as a co-regulatory arrangement to deliver the outcomes required by the Product Stewardship Act 2011, namely:

- to achieve 100% reasonable access
- to recycle our members' e-waste targets
- to achieve the 90% recovery target mandated from 1 July 2014

Further, EPSA aims to:

- provide reliable, wholly compliant services that satisfy consumer demand for a positive environmental outcome to the e-waste problem in Australia
- track all materials, including focus materials, through the process and ensure they are dealt with in an environmentally and responsible manner whilst achieving 90% Material Recovery as set out in the Regulations
- work with honesty and integrity with our members, partners and suppliers to create strong, reliable relationships
- protect the EPSA brand, the NTCRS scheme and our members' brands through transparent and accountable practices
- harness the global experience and reach of SRS to continue to develop an industry-based, global best-practice solution to e-waste in Australia

EPSA's first year of operations was extraordinary, with outstanding results such as exceeding our first year target by more than 300%, providing hundreds of collection points covering all mandated areas and diverting more than 2,900mt of e-waste from landfill – all without a single OH&S or environmental incident.

In our second year, EPSA has built on this success and continued to generate exponential growth in all areas of operation.



Reach and experience

Sims Recycling Solutions (SRS) is the global leader in the response to finding a sustainable solution to e-waste. As the parent company of EPSA, SRS is our major strategic partner and provides all operational services of the EPSA arrangement.

SRS itself is a subsidiary of Sims Metal Management (SMM), one of the largest tradeable scrap metal companies in the world.

The company is driven by the highest standards of corporate governance and compliance, and ensures legislative compliance through always working to the most rigorous standards of safety, recovery and environmental protection. SRS is today the global leader in the response to finding a sustainable solution to e-waste.

In Australia, SRS provides high-end, environmentally compliant solutions to the e-waste problem by providing end-of-life recycling services to many Original Equipment Manufacturers (OEMs), importers, government departments, Local Government Agencies (LGAs), and businesses both large and small. The business operates

from strategically placed facilities in Brisbane, Sydney, Melbourne and Perth.

All material received into the SRS business, and thus EPSA, is appropriately managed and processed to maximise the quantity and quality of the materials recovered, which in turn meets or exceeds the mandated recovery rates in a way that is cost-effective and sustainable.

SRS' extensive global experience has also enabled it to develop innovative technologies that separate and track all liberated materials (including hazardous materials) in an efficient and effective manner.

This pedigree and organisational support gives EPSA a strong foundation as a co-regulatory arrangement under the NTCRS, and enables us to succeed in meeting our regulatory obligations and in providing the best possible service to our members.



Our second year has built on our success and continued to generate exponential growth success in all areas of operation



Our performance

EPSA's focus is not simply on collecting and recycling e-waste, it is also about maximising the recovery of, and finding the approved markets for, all liberated commodities.

We are proud to report that in FY14/15 we:

- delivered a safe and environmentally friendly outcome with no reportable incidents in the period
- exceeded our second-year recycling target of 2,559.88mt by more than 68% at no additional cost to members
- achieved 100% reasonable access through a national network of collection/ drop off points covering all mandated areas (metro, inner regional, outer regional and remote) and all types of collections (permanent, event and retail)
- collected 4,274mt of e-waste and diverted more than 99.7% of that from landfill sites
- grew our total membership to 16 Liable Parties
- developed strategic relationships with key recycling and collection partners, including local governments and not-for-profit organisations
- delivered a fully compliant environmental solution for all e-waste collected ahead of the mandated 90% recovery target enforced in this reporting period
- provided positive environmental outcomes for all Cathode Ray Tube (CRT) glass (leaded and non-leaded) through approved and audited downstream partners
- complied fully with the new Material Recovery Methodology to track all outputs including focus materials (toner powder, mercury-containing items)
- maintained a consistent collection process with assigned LGA collection points throughout the year



Reasonable access

One of the key performance indicators set out in the Regulations is the compliance with Reasonable Access. Services to metropolitan, inner regional, outer regional and remote areas are required to be served by a range of collection arrangements, including permanent sites, events and retailers. The number of collection points and frequency of service is determined by calculations that ensure adequate coverage of the population.

EPSA has chosen a mix of 379 permanent and event sites across local government, retail and SRS partner sites. The geographical reach of these sites has resulted in EPSA being 100% compliant with Reasonable Access requirements in the F14/15 reporting period.

In the previous reporting period, EPSA provided collection locations in many remote locations that do not have to be serviced annually. In this reporting period, we continued to provide drop-off locations to the public over and above the requirements of the Regulations.

EPSA provided collection sites in all states and territories. NSW accounted for over 31% of services and Victoria and Queensland approximately 22% each. We also provided services in remote sites such as Nhulunbuy and Maningrida in far North Queensland and outlying locations in Western Australia and areas such as Weipa and Thursday Island.

For a full list of sites please refer to the appendix on page 21.

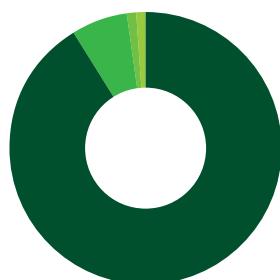
Furthermore, prior to the introduction of the NTCRS, EPSA members managed internal producer responsibility (IPR) programs for e-Waste recycling. In this reporting period, EPSA members collected (at their own cost) significant volumes of 'in-scope' material that was recycled by SRS and in turn reported to EPSA. More than one-third of the reported volume of EPSA recycling was due to these IPR programs. SRS also recycled many thousands of tonnes for IPR customers that will be reported by other co-regulatory arrangements in this reporting period.





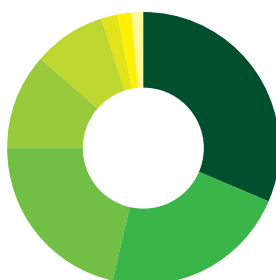
In this reporting period, we continued to provide drop-off locations to the public over and above the requirements of the Regulations

Collection methodology (public collections)



- Retailer collection points
- Permanent collection points
- Event-based collection points
- Other

Collection services provided



- New South Wales
- Queensland
- Victoria
- South Australia
- Western Australia
- Tasmania
- Northern Territory
- Australian Capital Territory

Collection services by region



- Metropolitan
- Inner regional
- Outer regional
- Remote

	Metropolitan	Inner Regional	Outer Regional	Remote	Total
ACT	1,366	-	-	-	1,366
New South Wales	1,203,703	10,529	2,287	381	1,216,900
Northern Territory	-	-	86	1,039	1,125
Queensland	1,052,709	4,773	5,550	648	1,063,680
South Australia	39,044	9,148	11,351	9,540	69,083
Tasmania	-	4,752	-	-	4,752
Victoria	1,101,613	19,605	3,527	-	1,124,745
Western Australia	787,953	880	1,133	2,863	792,829
Total	4,186,387	49,687	23,935	14,471	4,274,480

Our performance (continued)

Recovery target

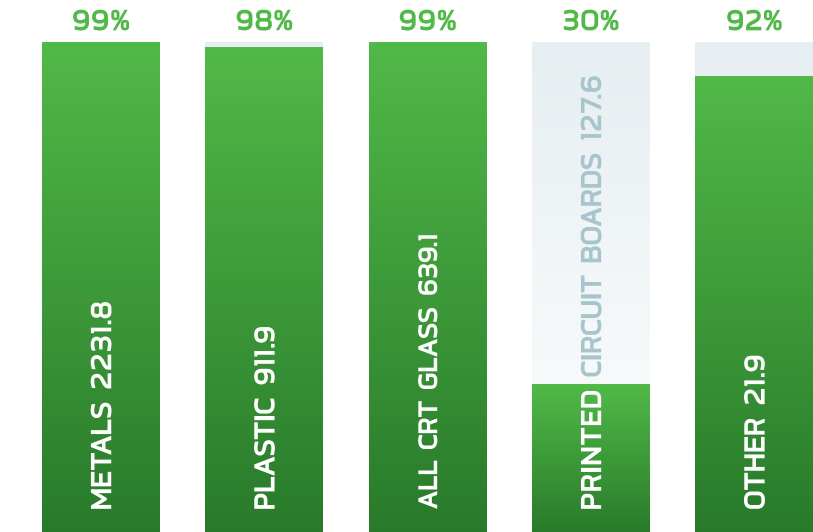
EPSA demonstrated a Material Recovery of 92% for all e-waste recycled in the period, well ahead of the mandated 90% recovery target. In order to demonstrate compliance it is critical that the tracking and traceability of inbound and outbound materials are managed appropriately. Our systems allow both EPSA and SRS to generate accurate data on material collected, recycled and re-sold, and to demonstrate compliance at every stage of the process.

Our high-quality recovery process liberated all commodities such as glass, steel, copper, aluminium, circuit boards, plastics etc. for onward sale and final recovery in the global commodity market.

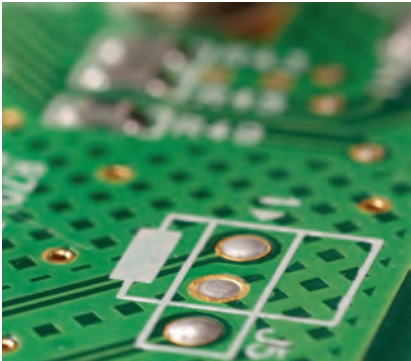
Our processes ensure that e-waste material is fully tracked through the recycling process and the outputs then tracked through to the approved downstream vendors to the point where reusable materials are made available to the various manufacturing industries that reuse the liberated commodities.

Materials liberated

The chart below provides the breakdown of materials liberated from the in-scope e-waste collected in this reporting period. Based on the methodology stipulated in the Regulations, we achieved a final material recovery rate of 92% by weight.



Recovery of commodities (mt)





The SRS process liberates and provides real environmental solutions for all materials including focus materials

Focus materials

In this reporting period the government regulator improved the transparency and integrity of co-regulatory arrangements by mandating Material Recovery Methodology including the tracking of focus materials.

Focus materials are generally categorised as those materials that pose the greatest potential risk to the environment. Typical focus materials include Cathode Ray Tube (CRT) glass, batteries, mercury-containing items and toner powder, and the compliant disposal of these materials represents the highest cost of the complete recycling solution. The SRS process liberates and provides real environmental solutions for all materials including focus materials.

The environmental impact of CRT glass is a well-documented issue in Australia. EPSA and SRS have always conducted environmentally responsible dismantling and recycling of all CRT products in order to process CRT glass. Our internal process controls and the use of approved downstream partners allow us to clearly demonstrate to the regulator that all liberated CRT glass has been recovered in an environmentally responsible manner.

In this reporting period the New South Wales Environmental Protection Agency stated that all CRT Glass be treated as leaded. Accordingly, 100% of liberated glass collected by EPSA in this period was sent to approved downstream partners in Australia and overseas.

All focus materials were specifically included in all our partner audits in the reporting period, as well as plastics, which also present serious environmental risk if not processed correctly.

During this reporting period, we disposed of –

10,568kg

Toner powder

642,334kg

CRT glass

589kg

Mercury containing devices

Total weight of usable materials recovered –

3,932.6mt

Landfill weights –

4.9mt | **7.2mt**
AUSTRALIA | OFF-SHORE

Total weight of commodities exported for further processing –

3,616.6mt

Recipient countries –

JAPAN
CHINA
INDONESIA



Left: Valuable commodities such as aluminium, plastic and copper are liberated for onward sale

Compliance

EPSA's track record of compliance with all legislation and guidelines relating to e-waste recycling and to the NTCRS is second to none. Our approach is simply 'Think Safe, Work Safe, Home Safe'.

Occupational Health & Safety

EPSA understands the risks associated with processing e-waste and is extremely vigilant around OH&S, not only internally, but for our recycling partner personnel and members of the public taking their e-waste to collection points. SRS continues to be the benchmark for safety in the Australian recycling industry.

SRS is mindful that this is a complex waste stream with many hazards, and in over 10 years of operations across the globe SRS has developed a stringent OH&S system to ensure that risks are identified and managed.

EPSA applies its protocol to all recycling partners. We adopt mandatory PPE standards on all sites and employees who are

exposed to CRT processes are also regularly tested for heavy metals, including lead.

The wellbeing of everyone who comes into contact with e-waste is front and centre in all that we do. We track all near misses, first aid and medically treated injuries for transparency and to identify where we need to adjust processes to eliminate or reduce hazards.

Our safety program is not a top-down, 'set and forget' system. Safety conversations and peer-to-peer observation ensures health and safety is integral to staff practice. Thousands of conversations and observations this year reported all staff

were completely engaged with the 'Think Safe, Work Safe, Home Safe' approach to non-harm workplaces. Simply put, we never underestimate risk, and operate accordingly.

Further, SRS Villawood operation was the first e-waste business in the Southern Hemisphere to be certified to R2:2013.



Environmental compliance

EPSA's customers expect that the e-waste they bring to a collection point is recycled in an environmentally responsible manner. For them, the potential export or resale value of the commodities in their old computers and TVs is irrelevant. In the reporting period, EPSA ensured that 100% of all in-scope e-waste collected was recycled in a consistent and responsible manner.

Under international standards such as the Basel Convention, e-waste cannot be exported without a valid permit from the federal government, and SRS are compliant with all domestic and international conventions for the responsible processing and disposal of e-waste.

All our downstream partners are audited according to SRS' stringent policies, which ensure that commodities delivered to our partners around the globe are recovered in compliance with the highest standards.

In the reporting period, we sent no whole units to landfill, and diverted 99.7% by weight of all collected e-waste from landfill sites, significantly reducing the risk of pollution and extending the life of the landfill sites.

We are proud to report that in this reporting period we –



Conducted 21 audits of downstream partners, including focus material



Have had no Loss of Time Injuries (LTI) in FY14/15



Conducted over 11,600 safety conversations and 14,200 peer-to-peer observations



Conducted eight separate rounds of Drug and Alcohol testing on SRS sites



Identified and closed 156 potential hazards



Completed 853 corrective actions – 100% of identified actions

THINK SAFE WORK SAFE HOME SAFE





The wellbeing of everyone who comes into contact with e-waste is front and centre in all that we do

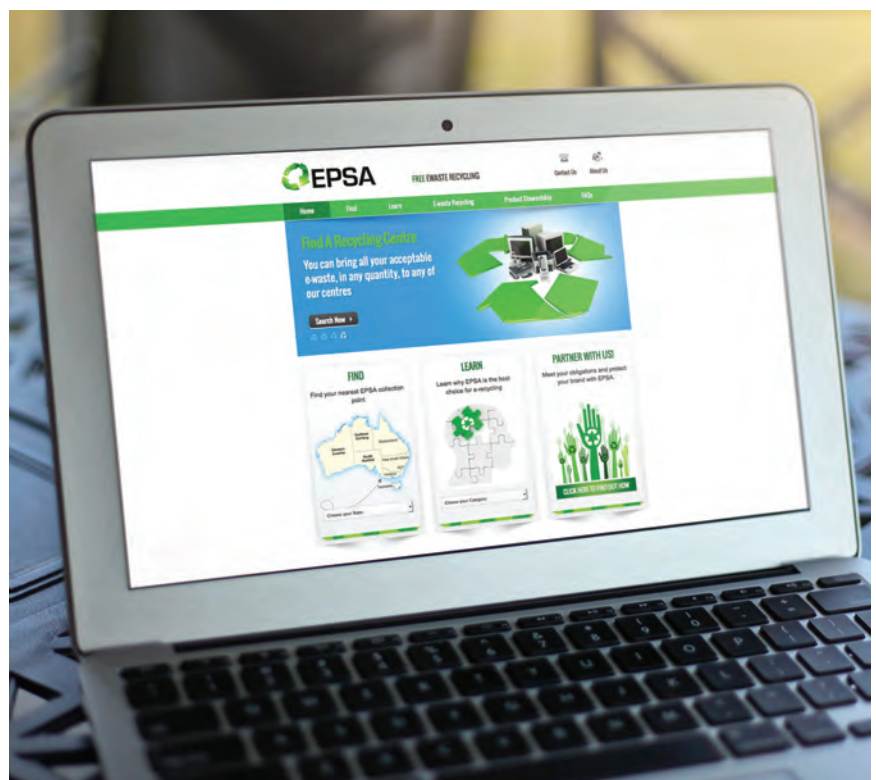
Communications

EPSA's direct communication of services includes the EPSA website at www.epsaewaste.com.au, which targets the public in order to educate them on the e-waste problem, tell them where they can bring their e-waste for recycling, and explains our processes so that they can have confidence in our recycling services.

The site also has a section that addresses potential members, explaining our reach and service provision to them, as well as our focus on CSR and brand protection through reliable, transparent operations.

We also conduct specific, event-based communications around collection events and through our network of retail collection points.

In terms of intra-industry communications, we work very closely with the regulator and our recycling partners to continue to refine, improve and disseminate novel processes and other operational factors that will benefit the industry and support a sustainable future for e-waste recycling in Australia.



Right: The EPSA website explains our processes so that the public can have confidence in our recycling services

Partnering for best outcomes for all

Our high rate of recovery does not mean we compromise on safety, sustainability or environmental outcomes. We have stringent checks in place to ensure all our recovery partners meet the highest industry standards.

EP SA is able to achieve best practice in both recovery rate and safety by selecting service providers against three mandatory criteria:

1. Safe operations in compliance with all OH&S standards
2. Environmental standards that pass EPSA audits
3. Commercially sustainable operations

We do not compromise on these factors. Our partners' compliance with our standards is

checked through regular audits. We conduct annual desk-top audits of all our recycling partners, and triennial on-site audits.

In this reporting period, SRS was audited to ensure compliance with R2 Responsible Recycling and its four ISO accreditations, ISO 9001 (quality), ISO 14001 (environmental) and OHSAS 18001 and AS/NZS 4801 (health and safety). This audit included all four SRS sites, downstream partners and recyclers responsible for focus materials, and concluded that SRS was fully compliant.

Local government partners

A key part of sustainability is the reliability of collection services. Customers must be able to trust the ongoing presence of a collection point or service if they are to develop the habit of taking e-waste to a recycler rather than throwing it away (and into landfill).

Local government engagement is essential for this reliability, and we are pleased to report that EPSA has developed strong relationships with many local councils. Our long-term contractual terms support councils by providing stability for their e-waste services and supports free collection services. This gives councils the confidence that the service will remain in place, which allows access points to be advertised to public, and raises public awareness and use of the service.

By providing long term certainty, we help local governments budget appropriately and avoid the need to landfill the ongoing waste stream in the event that a shorter term contract cannot be extended.



Left: EPSA has developed strong relationships with many local councils

Right: In FY13/14 Sims Recycling Solutions recycled 600,000mt of e-waste globally



Customers must be able to trust the ongoing presence of a collection point or service if they are to develop the habit of taking e-waste to a recycler

Recycling partners

Naturally, our parent company SRS is our key recycling partner. In FY13/14 SRS recycled 600,000mt of e-waste globally, with 15,000mt of that coming from the Australian market. During the period, SRS also provided recycling services for other arrangements under the Television and Computer Recycling Scheme, including ANZRP and E-Cycle.

SRS continues to innovate in end-of life recycling solutions for the complex e-waste stream, with processes geared towards maximising material recovered and liberating commodities for onward sale. Commodities include: ferrous metals, aluminium, copper, circuit boards, glass and plastics.

EPSA also believes that sustainability is about social as well as fiscal outcomes. As part of our commitment to this approach, two of our approved dismantling partners, Aspitech in South Australia and Endeavour Foundation in Queensland, operate to the highest safety, commercial and environmental standards as well as providing safe and rewarding workplaces for people with disabilities.

We are proud that these companies partner with us to deliver services under the NTCRS. Both these partners have internal teams that manage OH&S and environmental compliance.

Compliance cannot be achieved without a significant investment in time and processes, and we are delighted to be able to support these organisations to make that investment, which in turn enables us to ensure that the integrity of our brand and the brands of our members is maintained to the highest standard



Our partners for FY2014/15 included:

Recycler	Location
Sims Recycling Solutions	NSW/QLD/VIC/WA
Endeavour Foundation	QLD
E-Cycle Central Coast	NSW
Aspitech	SA



"It has been a pleasure for Aspitech to partner and work closely with the dedicated professional team at EPSA to ensure that the best environmental, financial and social outcome is achieved for the NTCRS."

Andrew Wallace
Commercial Manager, Aspitech

"Our organisation is pleased to partner with EPSA to deliver e-waste recycling outcomes which have created meaningful employment and skills development opportunities for 35 people with a disability."

Nick Hully
Commercial Manager, Endeavour Foundation

Value delivered to members

All Sims businesses share the responsibility for Corporate Social Responsibility (CSR) and brand protection. Like all Sims businesses, EPSA delivers services to members that actively guard against threats.

Threats to the reputations of organisations in this industry include substandard practices, unsafe work methods, ethical compromises or lack of transparency in the treatment and disposal of hazardous waste, any of which have the potential to damage the brands of EPSA, its members, Sims or the Television and Computer Recycling Scheme itself.

With increasing focus on environmental sustainability, CSR is an increasingly important market driver for today's companies. Our primary responsibility is

to protect the brands of our members by providing a transparent, reliable and conscientious recycling service that acquits their responsibility under the Product Stewardship Act and NTCRS while also providing value for money.

Our membership growth is, we believe, attributable to our simple approach of treating all our members with respect, and by operating with honesty and integrity. We offer consistency and predictability in all that we do, and where we over-collect we do this at no extra cost to our members. This

reporting period, we collected 67% more than our members' targets.

This creates a strong relationship upon which our members can rely and budget for, and they understand that they can join us with the full confidence that we will protect their brand and help them fulfil their CSR by reliably recycling their mandated targets.

Member ABN	Member name	Product class	Joined	Ceased	Effective
51063589935	BCI International Development Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
1260452208	Crest Electronics	TV or computer product	01/07/2014	30/06/2015	01/07/2014
54073200496	Datalogic Scanning Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
49052202838	D-Link Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
50001065096	Konica Minolta Business Solutions Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
70112394411	Lenovo (Australia & New Zealand) Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
68075071233	Newell Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
49005017087	Pioneer Electronics Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
63008454439	Radio Rentals	TV or computer product	01/07/2014	30/06/2015	01/07/2014
17085770332	Rectron Electronics	TV or computer product	01/07/2014	30/06/2015	01/07/2014
30000593171	Ricoh Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
37164758883	Seiki Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
35003527008	Targus Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
39005706374	Verbatim Australia Pty Ltd	TV or computer product	01/02/2015	30/06/2015	01/07/2014
33146544309	V Max Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014
38150345645	Winplus Australia Pty Ltd	TV or computer product	01/07/2014	30/06/2015	01/07/2014

Challenges

Recycling is not an easy industry, and there are many recent and perennial challenges that we constantly overcome. One of the biggest challenges the NTCRS faces is to encourage the public to bring their e-waste to a collection point.

PSA is a strong supporter of providing e-waste collection services that are free to the public. Paying the public to deliver e-waste would drive up the cost of recycling unsustainably, passing excessive expense to manufacturers.

Our approach to this is to continue to provide services that enable our collection partners, and in particular the local governments that we work with, to maintain reliable, long-term arrangements for the collection of e-waste as our membership grows and we are tasked with recycling a larger quantity of e-waste. We are confident that the standards, expertise and facilities of our parent company SRS equip us well to meet this challenge, as we have described in this report.

With established relationships with local industry and international downstream partners, we have the capacity to collect, process and market the growing waste stream and deliver exceptional outcomes to all stakeholders.



We also look forward to continuing to work with the regulator and government to innovate better ways for Australia to deal effectively and efficiently with e-waste. Currently the options to convert waste to energy and to offset the use of virgin

materials through the use of high-grade recycled commodities are not fully realised, and we hope to be a strong voice in industry to support better utilisation of e-waste in the current search for solutions to future sustainable energy needs.

Above right: The options to convert waste to energy and to offset the use of virgin materials through the use of high-grade recycled commodities are not fully realised

We look forward to working with the regulator and government to innovate better ways for Australia to deal effectively and efficiently with e-waste

Looking ahead

As Henry Ford said, “if you always do what you’ve always done, you’ll always get what you’ve always got.” EPSA intends to continue the activities that have so far delivered strong, steady and sustainable growth.

EPSA now enters its third year as an arrangement with a growing membership base and new collection targets to be achieved.

Membership for FY15/16 is strong and now includes many new members. At the time of reporting, our membership and thus our converted target stands at over 10,000mt. We are proud to say that we have earned a reputation as the ‘arrangement of choice’ under the NTCRS.

SRS no longer provides direct recycling services to any of the other co-regulatory arrangements, giving EPSA a clear point of difference that members can identify with confidence and that reinforces our relationship to one of the world’s largest and most innovative e-waste recyclers.

Finally, EPSA is looking forward to growing its network of local government partners across Australia, particularly in outlying areas. Local government has a large part to play in the success of the NTCRS and, as EPSA grows organically, its ability to be a reliable partner



to LGAs will develop the reach of council-run collection sites across Australia.

We look forward to continuing to lead the Australian market by providing a safe, reliable and transparent e-waste recycling

service that acquits our members' liability, fulfils mandatory obligations and satisfies the public demand for environmental sustainability in electronic product stewardship.





E-waste material is fully tracked through the recycling process and the outputs are then tracked through to the downstream approved vendors





Through Sims
Recycling Solutions
the recovery of
materials, such as
copper, from the
e-waste collected by
EPSA is 92%

Appendix

Australian Capital Territory

Belconnen	Retailer
Belconnen	Retailer
Fyshwick	Retailer
Fyshwick	Retailer
Fyshwick	Retailer

New South Wales

Alexandria	Retailer
Alexandria	Retailer
Alexandria	Retailer
Alexandria	Retailer
Armidale	Retailer
Artarmon	Retailer
Auburn	Retailer
Auburn	Retailer
Balgowlah	Retailer
Ballina	Retailer
Bankstown	Retailer
Batemans Bay	Retailer
Bathurst	Retailer
Bathurst(Kelso)	Retailer
Bathurst(Kelso)	Retailer
Belrose	Retailer
Belrose	Retailer
Bennetts Green	Retailer
Bennetts Green	Retailer
Blacktown	Retailer
Blacktown	Retailer
Blacktown	Retailer
Bondi Junction	Retailer
Broadmeadow	Retailer
Broken Hill	Collection Station
Broken Hill	Retailer
Brookvale	Retailer
Campbelltown	Retailer
Campbelltown	Retailer
Caringbah	Retailer
Caringbah	Retailer
Carlingford	Retailer
Castle Hill	Retailer
Castle Hill	Retailer
Casula	Retailer
Casula	Retailer
Chatswood	Retailer
Cobar	Retailer
Coffs Harbour	Retailer
Coffs Harbour	Retailer
Coffs Harbour	Retailer
Coffs Harbour	Retailer
Dubbo	Retailer
Eastwood	Retailer
Erina	Retailer
Erina	Retailer
Forster	Retailer
Gordon	Retailer
Gosford	Retailer
Goulburn	Retailer

Grafton	Retailer
Griffith	Retailer
Guildford	Retailer
Gunnedah	Retailer
Hurstville	Retailer
Inverell	Retailer
Kotara	Retailer
Lake Haven	Retailer
Lightning Ridge	Retailer
Lismore	Retailer
Lithgow	Retailer
Liverpool	Retailer
Liverpool	Retailer
Maclean	Retailer
Maitland	Retailer
Maitland East	Retailer
Mascot	Retailer
McGraths Hill	Retailer
Mona Vale	Retailer
Moore Park	Retailer
Moree	Retailer
Moss Vale	Retailer
Mount Druitt	Retailer
Mudgee	Retailer
Muswellbrook	Retailer
Narrabri	Retailer
North Ryde	Retailer
North Ryde	Retailer
Orange	Retailer
Parkes	Retailer
Penrith	Retailer
Penrith	Retailer
Penrith	Retailer
Penrith	Retailer
Port Macquarie	Retailer
Port Macquarie	Retailer
Port Macquarie	Retailer
Prospect	Retailer
Pymble	Retailer
Rockdale (Banksia)	Retailer
Rutherford	Retailer
Salamander Bay	Retailer
Salamander Bay	Retailer
South Nowra	Retailer
South Nowra	Retailer
South Nowra	Retailer
Tamworth	Retailer
Tamworth	Retailer
Taree	Retailer
Taren Point	Retailer
Temora	Retailer
Thornleigh	Collection Station
Thornton	Retailer
Tuggerah	Retailer
Tura Beach	Retailer
Tweed Heads	Retailer
Tweed Heads	Retailer
Villawood	Collection Station

Wagga Wagga	Retailer
Wagga Wagga	Retailer
Walgett	Retailer
Warners Bay	Retailer
Warrawong	Retailer
Warrawong	Retailer
Warrawong	Retailer
Waterloo	Other
West Wyalong	Retailer
Wetherill Park	Retailer
Wiley Park	Retailer
Young	Retailer

Northern Territory

Alice Springs	Retailer
Darwin	Retailer
Katherine	Retailer
Maningrida	Event
Nhulunbuy	Event
Tennant Creek	Retailer

Queensland

Aspley	Retailer
Atherton	Retailer
Ayr	Retailer
Banyo	Collection Station
Booval	Retailer
Bowen	Retailer
Browns Plains	Retailer
Browns Plains	Retailer
Bundaberg	Retailer
Bundaberg	Retailer
Bundaberg	Retailer
Bundall	Retailer
Bundall	Retailer
Burleigh Heads	Collection Station
Burleigh Waters	Retailer
Bundall	Retailer
Cairns	Retailer
Cairns	Retailer
Cannonvale	Retailer
Cannonvale	Retailer
Capalaba	Retailer
Capalaba	Retailer
Carindale	Retailer
Carseldine	Retailer
Charleville	Retailer
Cleveland	Retailer
Cunnamulla	Retailer
Eli Waters	Retailer
Emerald	Retailer
Everton Park	Retailer
Gladstone	Retailer
Gladstone	Retailer
Goondiwindi	Retailer
Gympie	Retailer
Harristown/Toowoomba	Retailer
Helensvale	Collection Station

Helensvale	Retailer
Innisfail	Retailer
Ipswich	Retailer
Kawana Waters	Retailer
Kingaroy	Retailer
Kunda Park	Retailer
Loganholme	Retailer
Loganholme	Retailer
Longreach	Retailer
Mackay	Retailer
Mackay (Glenella)	Retailer
Mackay (Mt Pleasant)	Retailer
Macgregor	Retailer
Maroochydore	Retailer
Maroochydore	Retailer
Maryborough	Retailer
Merrimac	Collection Station
Mitchell	Retailer
Molendinar	Collection Station
Moranbah	Event
Morayfield	Retailer
Morayfield	Retailer
Morningside	Retailer
Mount Gravatt	Retailer
Mount Isa	Retailer
Noosa	Retailer
Murarie	Retailer
Mudgeeraba	Collection Station
Oxley	Retailer
Oxley	Retailer
Rockhampton	Retailer
Rockhampton	Retailer
Rockhampton	Retailer
Roma	Retailer
Rothwell	Retailer
Sippy Downs	Retailer
Stapylton	Collection Station
Thursday Island	Collection Station
Toowoomba	Retailer
Townsville	Retailer
Townsville	Retailer
Townsville	Retailer
Warwick	Retailer
Warwick	Retailer
Weipa	Retailer
Weipa	Retailer
Winton	Retailer
Yeppoon	Retailer

South Australia

Adelaide	Retailer
Berri	Event
Berri	Retailer
Ceduna	Collection Station
Ceduna	Retailer
City Cross	Retailer
Clare	Collection Station
Elizabeth	Retailer

Appendix (continued)

Evanston	Retailer
Gepps Cross	Retailer
Gepps Cross	Retailer
Heathfield	Collection Station
Hectorville	Retailer
Lonsdale	Collection Station
Marion	Retailer
Melrose Park	Retailer
Modbury	Retailer
Mount Barker	Retailer
Mount Barker	Retailer
Mount Gambier	Retailer
Mount Gambier	Retailer
Murray Bridge	Collection Station
Murray Bridge	Retailer
Noarlunga	Retailer
Noarlunga	Retailer
Noarlunga Centre	Retailer
North Plympton	Collection Station
Port Augusta	Retailer
Port Lincoln	Retailer
Port Pirie	Collection Station
Port Pirie	Retailer
Prospect	Retailer
Roxby Downs	Collection Station
Roxby Downs	Retailer
Salisbury Downs	Retailer
Seaford	Retailer
Smithfield	Retailer
Tanunda	Retailer
Underdale	Collection Station
Whyalla	Retailer
Whyalla	Retailer
Woodville	Retailer
Woodville	Retailer

Tasmania

Burnie	Retailer
Cambridge Park	Retailer
Devonport	Retailer
Hobart	Retailer
Launceston	Retailer
Moonah	Retailer
Mooreville	Collection Station

Victoria

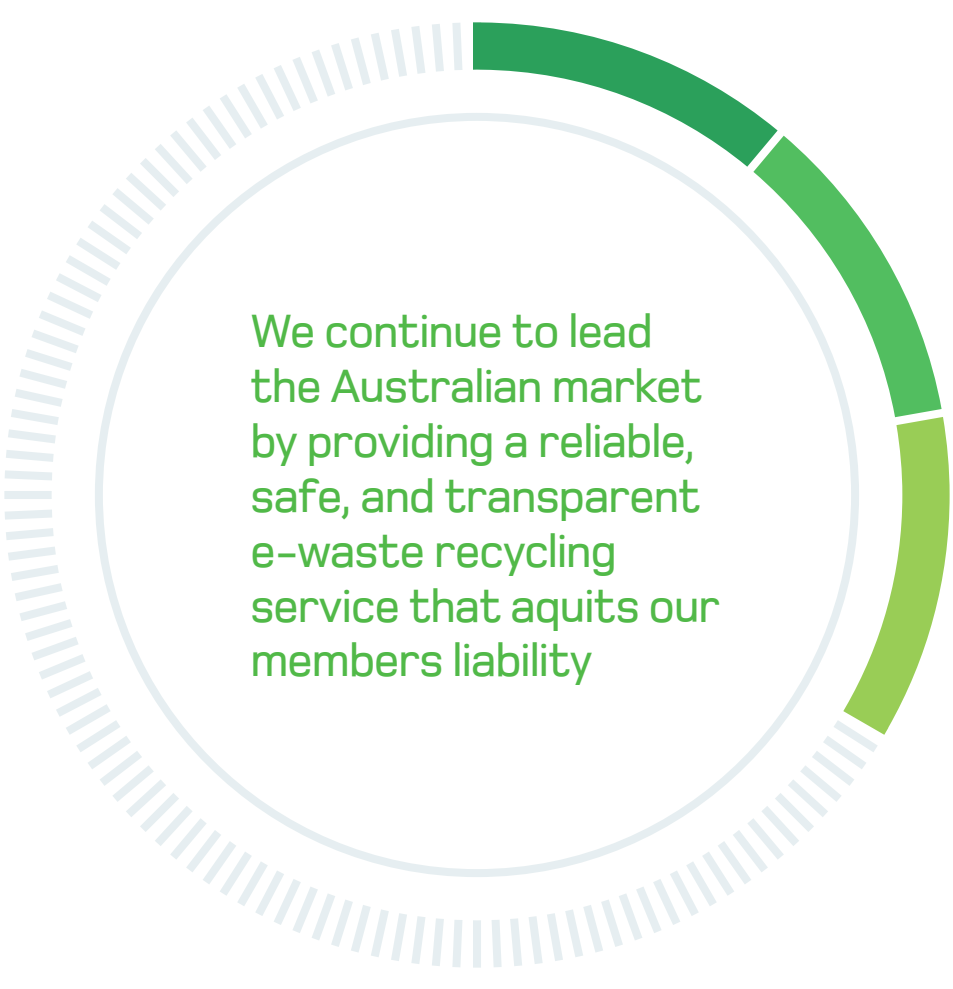
Albury	Retailer
Albury	Retailer
Ararat	Retailer
Bairnsdale	Retailer
Ballarat	Retailer
Bendigo	Retailer
Boronia	Retailer
Breakwater	Retailer
Brighton	Retailer
Broadmeadows	Retailer
Brunswick	Retailer
Chadstone	Retailer

Chadstone	Retailer
Cheltenham	Retailer
Coburg	Retailer
Cohuna	Retailer
Colac	Retailer
Corio	Retailer
Cranbourne	Retailer
Dandenong	Retailer
Dandenong	Retailer
Dandenong	Retailer
Deniliquin	Retailer
East Brighton	Retailer
Euroa	Retailer
Frankston	Retailer
Frankston	Retailer
Hallam	Retailer
Hamilton	Retailer
Hoppers Crossing	Retailer
Hoppers Crossing	Retailer
Horsham	Retailer
Horsham	Retailer
Kangaroo Flat	Retailer
Keilor	Collection Station
Knoxfield	Other
Lakes Entrance	Retailer
Leongatha	Retailer
Maribyrnong	Retailer
Maribyrnong	Retailer
Maryborough	Retailer
Mentone	Retailer
Mildura	Retailer
Moe	Retailer
Moe	Retailer
Moorabbin	Retailer
Moorabbin	Retailer
Mooroolbark	Retailer
Mornington	Retailer
Mornington	Retailer
Morwell	Retailer
Mount Waverley	Collection Station
Mount Waverley	Other
Mulgrave	Other
Narre Warren	Retailer
Narre Warren	Retailer
Noble Park	Retailer
Nunawading	Retailer
Nunawading	Retailer
Orbost	Retailer
Portland	Retailer
Portland	Retailer
Preston	Retailer
Preston	Retailer
Richmond	Retailer
Rosebud	Retailer
Sale	Retailer
Shepparton	Retailer
Shepparton	Retailer
Swan Hill	Retailer

Taylors Lakes	Retailer
Thomastown	Retailer
Thomastown	Retailer
Traralgon	Retailer
Wangaratta	Retailer
Warragul	Retailer
Warrnambool	Retailer
Waurin Ponds	Retailer
Wendouree	Retailer
Wonthaggi	Retailer
Yarram	Retailer

Western Australia

Albany	Retailer
Armadale	Retailer
Belmont(Cloverdale)	Retailer
Bibra Lake	Collection Station
Broome	Retailer
Bunbury	Retailer
Busselton	Retailer
Cannington	Retailer
Canning Vale	Collection Station
Canning Vale	Retailer
Carnarvon	Retailer
Derby	Retailer
Esperance	Retailer
Geraldton	Retailer
Harvey	Retailer
Joondalup	Retailer
Joondalup	Retailer
Kalgoorlie	Retailer
Karratha	Retailer
Karratha	Retailer
Kununurra	Retailer
Malaga	Retailer
Malaga	Retailer
Mandurah	Retailer
Midland	Retailer
Midland	Retailer
Narrogin	Retailer
Newman	Retailer
O'Connor	Retailer
Port Hedland	Retailer
Port Hedland	Retailer
Port Kennedy	Retailer
Tom Price	Retailer

A circular graphic featuring a light gray dashed outer ring and a solid light gray inner circle. A green arc, composed of three segments in varying shades of green, is positioned on the right side of the circle. Centered within the inner circle is a block of text in a green, sans-serif font.

We continue to lead
the Australian market
by providing a reliable,
safe, and transparent
e-waste recycling
service that aquits our
members liability

