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NEXDOC – FAQs Certification Changes

Purpose

This document explains the key changes to export certification under the NEXDOC system, including the introduction of QR-coded certificates, the removal of blue security paper, and the transition to plain paper certificates.

Q1: Why is the Australian Government updating its export certification system?

The Department of Agriculture, Fisheries and Forestry is upgrading its certification system, ensuring it is streamlined and adaptable to meet future needs. The new system is called the Next Export Documentation (NEXDOC) System, and it includes enhanced certification features.

Q2: What are the changes to the certificates?

The new certificates contain unique Quick Response (QR) codes. The QR codes provide consignment-specific information that border officials can use to confirm the authenticity of a certificate in real-time.

This feature means that the blue security paper will no longer be required, and all NEXDOC issued certificates will be issued on plain paper. If you have any remaining blue security paper, please contact Foodexports@aff.gov.au to return the paper.

Where available the ability to print export certificates in your own office, removing the need to print in the department's regional office. As required by trading partners, some certificates will still need to be wet stamped. The current wet stamping process will continue for these certificates.

Following the transition to NEXDOC, some products will continue to require manual certification. Manual certificates will not have the QR code appear them.

To verify the QR code, border officials scan the code through their smart phone camera. More detailed instructions are below.

Q3: When will NEXDOC be implemented?

- NEXDOC for meat and meat products will be released on 20 April 2026 and only new requests for meat and meat products will be accepted through NEXDOC.
- If you are not registered for NEXDOC by this date, you will not be able to create new RFPs in EXDOC for these products and will only have a short time to complete any existing RFP's in EXDOC.

Fact sheet NEXDOC Certification FAQs

Q4: Have importing countries been notified of the changes?

The department works closely with importing countries ahead of the release of NEXDOC certificates.

The department is also working with importing countries on transition requirements for certification issued in the previous system.

Acknowledgement of Country

We acknowledge the continuous connection of First Nations Traditional Owners and Custodians to the lands, seas and waters of Australia. We recognise their care for and cultivation of Country. We pay respect to Elders past and present, and recognise their knowledge and contribution to the productivity, innovation and sustainability of Australia's agriculture, fisheries and forestry industries.

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