



February 2026

NEXDOC – What’s Changing

Purpose

This fact sheet provides detailed guidance on what new features are available to exporters, agents and freight forwarders because of the transition to NEXDOC.

What is NEXDOC?

NEXDOC is a modern digital platform that replaces the EXDOC system, designed to streamline the export documentation process for Australian agricultural goods. It improves traceability, reduces manual processes, and enhances the overall user experience for exporters and related stakeholders.

What’s New with the Transition from EXDOC to NEXDOC?

Changes in terminology:

- Requests for Permits (RFPs) will now be known as Requests for Export (REXs) in NEXDOC

Integration and flexibility

- Exporters can now generate most export certificates directly through the NEXDOC portal.
- NEXDOC is still compatible with third-party EDI software.
- Exporters can choose between direct portal access or software integration based on business needs.
 - **Note:** Some functionality available in third-party software will not be available via the NEXDOC portal, such as transferring Requests for Export (REXs).

Certification improvements

- Certificates can be printed on plain paper using standard office printers. This means you may be able to print to your own printer rather than in the department offices. You will need to apply for ‘My Print’ access. Information on My Print is located on the [NEXDOC help page](#). You can apply for My Print while [registering](#) or you can [add to your account](#) after your registration is approved.
- If you have any remaining blue security paper please contact Foodexports@aff.gov.au to return the paper.
- Each certificate includes a unique QR code and certificate number for tracking and security. As required by trading partners, some certificates will still need to be wet stamped. The current wet stamping process will continue for these certificates.
- Certificates can be previewed before printing.

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- Improved tracking of on the progress of your documentation request.

Lodgement of amendments

- Exporters and client groups will now submit amendments and replacement requests directly through NEXDOC.
- This replaces the previous process of lodging separate documents with the department.

Attachments

- Exporters can add attachments directly to their application, eliminating the need to email supporting documents separately.

Automation and workflow enhancements via the department's portal

- Automated processes replace some manual documentation and assessment workflows.
- Guided workflows help users through each step of the export process.
- Consignee address books can be used to pre-fill consignee information.

User Management

- Exporters and client groups can now add and manage multiple users directly through the NEXDOC portal.
 - **Note:** for detailed guidance on registering as an exporter or client group, please refer to the Exporter and Client Group Fact Sheets.

Acknowledgement of Country

We acknowledge the continuous connection of First Nations Traditional Owners and Custodians to the lands, seas and waters of Australia. We recognise their care for and cultivation of Country. We pay respect to Elders past and present, and recognise their knowledge and contribution to the productivity, innovation and sustainability of Australia's agriculture, fisheries and forestry industries.

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