



## MRI PSO

PRODUCT STEWARDSHIP ARRANGEMENT  
2017-18 ANNUAL REPORT



Television and Computer Product Stewardship Arrangement



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# Foreword

MRI PSO believes that efforts to divert television and computer waste from landfill and ensure high levels of recycling is an important ongoing waste reduction measure for Australian households and businesses.

The National Television and Computer Recycling Scheme (NTCRS) represents a significant program dealing with a growing waste stream.

There has been considerable activity and change across the recycling industry locally and globally during 2017-18 and this has impacted on local programs. The evolving nature of waste policy in China and its direct impact on importing recyclate has contributed to the recycling challenges confronting Australia. Strong media interest on waste issues has also raised general awareness and action across industries, sectors and communities.

MRI PSO has experienced a year of growth during 2017-18 with membership numbers increasing from 28 to 35 and the recycling target up 15% from 10,247.5 tonnes to 12,115.2 tonnes .

To meet this target increase, MRI PSO expanded its collection network, increasing the number of Drop Zone collection points and sourcing more volume from businesses and other recyclers.

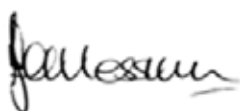
MRI PSO has also increased its investment in online promotions of Drop Zone collection points and has worked closely with our members to source additional volumes from their customers. As a result, our collections grew by 17% from 7,319.9 tonnes to 8,588.4 tonnes with increases of 11% through Drop Zone and 23% through other sources including our members.

Taking into consideration our surplus collections of 1,357.8 tonnes, MRI PSO recycled a total of 9,946.1 tonnes for 2017-18 leaving a shortfall of 2,169.0 tonnes from previous years. To address this gap MRI PSO will in future structure its membership to more closely align with collection channel potential. We will continue to develop our channels with a greater focus on relationship management and increased promotions to maximise collections through Drop Zone sites. Working closely with our members, their customers and recycling partners to source additional volumes will also become a higher priority.

An important role for co-regulatory arrangements under the NTCRS is to provide reasonable access to communities across Australia. With the assistance of local councils, local retailers and waste collectors MRI PSO ran numerous events in remote and regional areas to ensure this was achieved, including sites in Arnhem Land and on Thursday Island.

MRI PSO's material recovery rate across all our recyclers remained high with more than 93% of the materials collected, recovered and used as raw materials for new products. This is slightly down on the previous year's recovery rate of 96% and is in part due to the impact of China's import bans. MRI PSO is pleased to have met its material recovery target in spite of the disruptive international market place for recyclates.

Without the support of liable parties and our partnerships with local councils, retailers, transporters, recyclers and social enterprises, MRI PSO could have not achieved these solid results.

A handwritten signature in black ink, appearing to read 'Will LeMessurier'.

Will LeMessurier  
Administrator, MRI PSO Pty Ltd

# Summary – 2017-18 Achievements

	2017-18 (tonnes)	2016-17 (tonnes)
Share of scheme target	11,752.5	10,247.5
Previous Year shortfall	365.5	-
Carried forward `	1,357.8	2,561.8
Collected & recycled `	8,588.4	7,319.9
Materials recovered	8,196.8	7,026.0
Materials Recovery Rate	95%	96%



Providing reasonable access to most Australian residents



## 95% material recovery rate

Working with eight recycling partners across 13 metropolitan and regional facilities nationwide, who work with a number of enterprises that employ more than 100 people all committed to working to Australia's standard AS/NZS5377:2013 for the collection, transport and recycling of electrical and electronic waste.

...providing assurance to our liable party members and sustainable outcomes for the planet



# Governance

## OUTCOMES

In achieving the outcomes and meeting the requirements in the regulations, MRI PSO has worked hard to achieve all the targets that have been in place under the NTCRS. While continuing to achieve the resource recovery rate and providing reasonable access to the community, MRI PSO did not meet its collection target for the year.

## RISK MANAGEMENT

MRI PSO is mindful of the associated risks of being an approved co-regulatory arrangement under the NTCRS. The directors and senior managers are part of continuous improvement processes of MRI PSO's performance through regular management reviews where strategies are assessed to ensure that they will meet the Scheme objectives and minimise any risk for the Scheme, liable parties, collectors, transporters, recyclers and MRI PSO. Internal and external auditors are employed on a regular basis to ensure that MRI PSO's operations are compliant with all relevant OH&S and environmental regulations and the Scheme outcomes and objectives as specified in the Product Stewardship (Television and Computer) Regulation 2011 and Product Stewardship Act 2011. MRI PSO as part of its five year statutory review updated its Governance and Operations Manual.

## ADMINISTRATION

MRI PSO's scheme is operating to a high standard. At this point there is no requirement in place to replace the Administrator. Should the situation change MRI PSO's policies and procedures would allow for an effective and seamless transfer of responsibilities to an alternate Administrator.

## MRI PSO TEAM



Rose Read  
CEO



Greg Vines  
Operations Manager



Wilton McDonald  
SHEQ Manager



Juliet Armstrong  
Office Supervisor



Jenny Merity  
Marketing

# Social responsibility

MRI PSO is committed to:

- providing efficient and cost-effective product stewardship services to electronics manufacturers and importers;
- ensuring that their products are collected and recycled to the highest environmental standards; and
- delivering significant environmental and social benefits to the community and business.

We recognise the need for continuity of service to the community and are committed to working closely with councils to find the best possible solution that meets local requirements and community expectations.

We also value the long-term social and economic benefits of working with local communities and social enterprises, MRI PSO is keen to work with councils in realizing these outcomes in each council area.

In our third year of operation, we have continued to maintain, nurture and grow our relationships with existing and new partners along the product stewardship chain from liable parties, retailers, local councils, transporters, recyclers through to the consumers, SMEs, corporates and governments.

We are focused on ensuring householders and small businesses are aware of and have access to free collection points, through our well-established Drop Zone collection network across all states and territories.

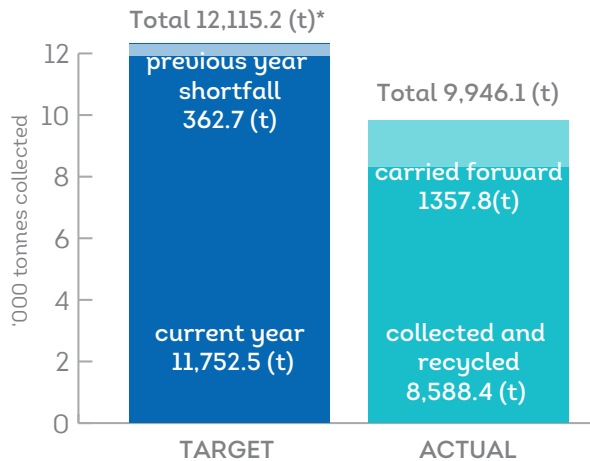
## MEMBERSHIP

In 2017-18 all existing members renewed their relationship with MRI PSO and we welcomed new liable parties to our arrangement. Through regular meetings all our liable parties have been kept informed of how MRI PSO has progressed throughout the year with collections, reasonable access and resource recovery targets. We have also encouraged our members to provide input on the statutory review of the Act and Regulation.

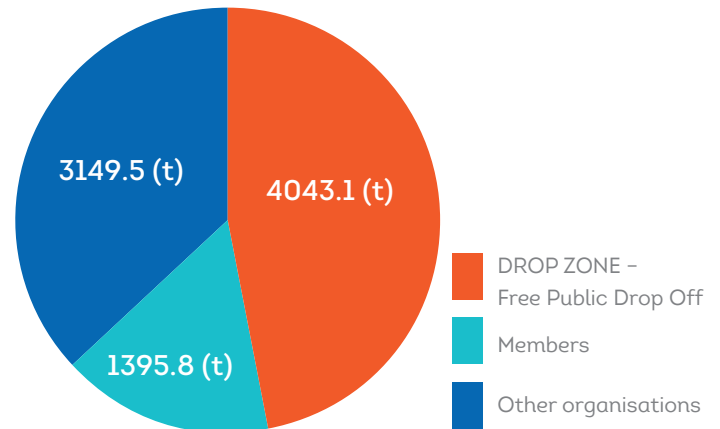


# Materials Recycled

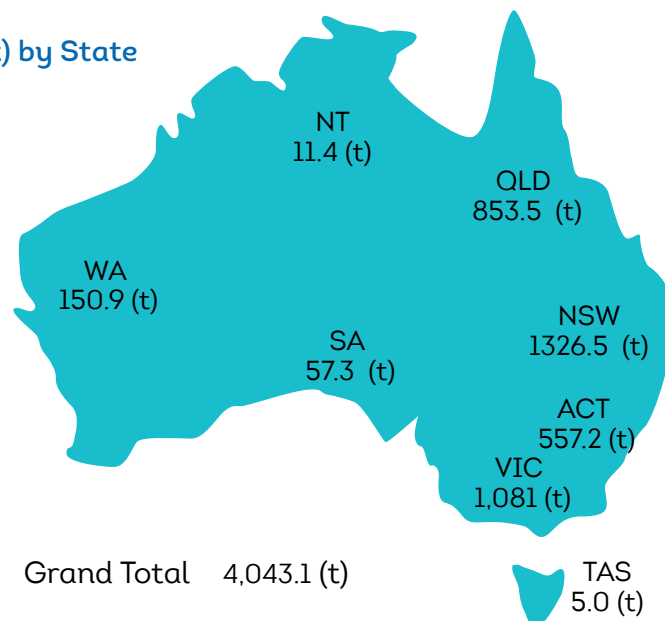
## Recycling Target versus Actual



## Collection Sources



## Drop Zone Collections (t) by State



## Weight (kg) of Drop Zone collection by region FY2018

State	Metropolitan	Inner Regional	Outer Regional	Remote	Total
Australian Capital Territory	557,189.0				557,189.0
New South Wales	1,006,449.8	128,952.0	191,133.2	-	1,326,535.0
Northern Territory			11,256.0	191.0	11,447.0
Queensland	664,245.0	173,380.0	9,363.0	6,535.0	853,523.0
South Australia	31,052.0	10,701.0	4,341.0	11,419.0	57,513.0
Tasmania	3,233.0	1,793.0			5,026.0
Victoria	718,231.0	223,252.0	139,470.0		1,080,953.0
Western Australia	143,524.0	1,666.0	1,392.0	4,313.0	150,895.0
<b>Total</b>	<b>3,123,924.0</b>	<b>539,744.0</b>	<b>356,955.2</b>	<b>22,458.0</b>	<b>4,043,081.0</b>



# Drop Zone Collection Network



## Free accessible collection network for householders and small business.

MRI PSO's free collection service for householders and small business involves a combination of 284 permanent and event based collection sites including 140 retailer sites located in metropolitan, inner regional, outer regional and remote areas across Australia.

MRI PSO's primary focus for collection services is on permanent collection sites which are associated with council waste transfer stations and a national retail network in partnership with Officeworks. This year we also conducted over 45 e-waste events in regional and remote locations.

The rationale for this is based on householder and small business familiarity with disposing of waste at both council and Officeworks sites and continuity of service. As well as the ability to expand on existing council and retailer communication channels to encourage the community to take televisions and computers to the same facilities.

Officeworks through its Bring I.T. Back and RecycleTV initiatives provided a collection network for computers, printers and computer related products such as hard drives, keyboard and mice throughout the year and for televisions for the month of May 2018.

## Number and Type of Drop Zone Collection Points

Collection Sites	No. of sites	Volume (t)
Event	45	179.60
Collection Station	99	3,322.35
Retailer	140	541.13
<b>TOTAL</b>	<b>284</b>	<b>4,043.08</b>



# Communications and Marketing

## ONLINE PROMOTIONS

To ensure the public can find their nearest free Drop Zone collection point, MRI PSO continues to update and improve its consumer facing website [www.dropzone.org.au](http://www.dropzone.org.au). The new page can be easily viewed on desktop, tablet or mobile devices and includes an easy to use collection locator, details on what products can be recycled and information about the Scheme. MRI PSO continues to grow its presence in social media through its twitter accounts @mripso and @mriecycle and has also through its facebook page <https://www.facebook.com/MRIecyclesolutions/> continues to further promote and share information about the program to all the community, small business, local councils and interested parties.



## COLLECTION SITE PROMOTIONS

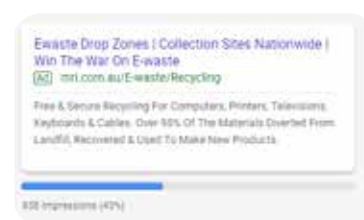
Each collection site is provided with signage and promotional material identifying what can be recycled, data management and contact details for further enquiries. As part of MRI PSO's annual audit program signage and supporting materials at sites are being updated.



## ADVERTISING

Officeworks assisted the co-regulatory arrangement in promotions by advertising both Bring I.T. Back and RecycleTV initiatives in-store at point of sale, online via its video <https://youtu.be/KjBVLE8uEzo> and in catalogues, with a specific Recycle TV promotion throughout May 2018.

MRI PSO also advertised and promoted its e-waste events across regional and remote Australia in local papers and online.



### Free E-waste Recycling

For householders and small business  
26-28 May, 2018

**Accepted**

- Televisions and computer monitors
- Computer equipment - desktops, laptops, tablets, notebooks, printers, scanners, computer peripherals and parts, cords and cables

**Not Accepted**

- DVD players, video recorders, radios/stereos, game consoles, appliances/microwaves, power tools, mobile phones

All items will be recycled. Nothing will be resold.  
Over 90% of material recovered.

Site	Address	Dates	Hours
Bega - Cleanaway	116 Karrisons Lane, South Bega	Monday 28 <sup>th</sup> May	9.00am to 5.00pm
Merimbula Waste and Recycling Depot	Red Hill Road off Sapphire Coats Drive, Merimbula	Saturday 26 <sup>th</sup> May Sunday 27 <sup>th</sup> May	7.30am to 12noon, 1.00pm to 4.30pm
Eden Waste and Recycling depot	Princess Highway, Eden	Sunday 27 <sup>th</sup> May	7.30am to 4.30pm
Bermagui Waste and Recycling Depot	Strudwicks Road, Bermagui	Saturday 26 <sup>th</sup> May Sunday 27 <sup>th</sup> May	10.00am to 2.30pm

1300 439 279 • [www.dropzone.org.au](http://www.dropzone.org.au)

# Recycling Activities

## RECYCLERS

MRI PSO engaged eight recyclers, operating across 13 facilities nationally to process product in 2017-18. Four of these recyclers work in conjunction with social enterprise firms that provide job opportunities for people with disabilities and long term unemployment. All recyclers using a disability workforce comply with the relevant state and territory legislation, as well as the federal laws.

Overall MRI PSO achieved a material recovery rate of 93% in 2017-18.

### The recyclers that processed product in 2017-18.

Recycler	Facility Location
Total Green Recycling (Perth)	Kewdale, WA
SA Group Enterprises Incorporated* (Electronics Recycling Australia)	Underdale, SA
MRI E-cycle Solutions (MRI (Aust))	MRI E-cycle Solutions – Fyshwick, ACT MRI E-cycle Solutions – Campbellfield, Vic MRI E-cycle Solutions – Hemmant, QLD MRI E-cycle Solutions – Seven Hills, NSW Community Axis Enterprises – Horsham, Vic** Outlook Environment – Darebin & Officer, Vic**
Hoxton Park Industries*	Hoxton Park, NSW
City Mission Launceston*	Launceston, Tas
Tyrecrumb/ Advance Resource Recovery	Campbellfield, Vic
Toxfree	Dandenong, Vic
Kurrajong Waratah*	Wagga Wagga, NSW

\* social enterprises

\*\* social enterprises operating as part of MRI E-Cycle Solutions group.

To ensure compliance with all relevant OH&S, environmental regulations and AS/NZS 5377:2013, MRI PSO conducted separate audits of each recycler. This included verifying certifications, downstream processing, material recovery rate calculations and sourcing of product outside of that collected from MRI PSO's collection network Drop Zone. Each recycler and their downstream processors have measurable landfill diversion rates of more than 90%.



MRI PSO also worked closely with transporters and collectors to ensure that handling, storing and processing e-waste are consistent with AS/NZS 5377:2013.

## MATERIAL RECYCLED

MRI PSO's recyclers processed a total of 8,558.4 tonnes of televisions, computers and computer related product during 2017-18. No product was stockpiled or stored outside of a recycling facility during the 2017-18 year.

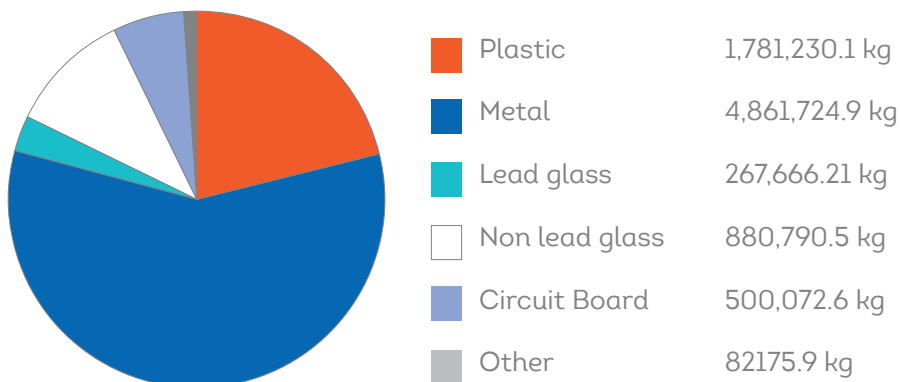
## WHERE MATERIAL WAS RECYCLED

Where recycled	Volume (kg)
Material recovered in Australia	4,700,675.43
Material Disposed to landfill in Australia	206,751.06
Material Exported & recovered overseas	3,496,107.96
Material Exported & disposed to landfill overseas	184,877.04
<b>TOTAL</b>	<b>8,558,411.49</b>

## COUNTRY OF DESTINATION FOR EXPORTED MATERIAL PROCESSING AND DISPOSAL TO LANDFILL

County of Destination	Exported (kg)	Landfill (kg)	Recovered (kg)	Recovery %
Hong Kong	37,634.0	1,251.5	36,382.5	96.7%
Korea	429,819.2	20,844.9	408,974.3	95.2%
Japan	1,504,089.2	65,303.3	1,438,786.0	95.7%
China	369,214.7	29,536.6	339,678.1	92.0%
Malaysia	833,595.2	40,076.2	793,519.0	95.2%
Thailand	405,306.6	22,798.2	382,508.3	94.4%
Taiwan	101,326.0	5,066.3	96,259.7	95.0%
<b>TOTAL</b>	<b>3,680,985.0</b>	<b>184,877.0</b>	<b>3,496,107.9</b>	<b>95.0%</b>

## MATERIAL RECOVERED





## EXPORTED WHOLE UNITS

There were no whole units of televisions, computers or computer product exported overseas for recycling or re-use. MRI PSO's selected recyclers all have varying downstream processes which may see components exported overseas for further processing. These recyclers and their downstream processes have been audited in accordance with the NTCRS Regulations and AS/NZ 5377.

## OH&S AND ENVIRONMENTAL MANAGEMENT

MRI PSO works closely with recyclers to review and identify areas of opportunity in the Employee Health and Safety and Environmental Management areas. Through the annual audit program and quarterly reporting any issues identified are actioned and rectified in a timely manner. No major issues were identified and there were no notifiable Occupational Health and Safety Incidents or Environmental Incidents reported for the period.



# Appendix 1

## LIABLE PARTY MEMBERS

Member ABN	Member name	Date joined*	Date ceased	Effective date
16000265047	ACCO Australia Pty Limited	01/04/2012		01/07/2017
78003872768	Acer Computer Australia Pty Limited	01/07/2015		01/07/2017
24005174952	Adeal Proprietary Limited	01/07/2016	30/06/18	01/07/2017
22001660715	Aristocrat Technologies	01/07/2017		01/07/2017
87149256048	ASUS Service Australia Pty Ltd	01/07/2016		01/07/2017
64095402663	Belkin Limited	01/04/2012		01/07/2017
25129573164	Central Security Distribution	01/07/2017		01/07/2017
30000087347	Electus Distribution Pty. Limited	01/04/2012		01/07/2017
95003211345	Element14 Pty Ltd	01/07/2012		01/07/2017
42124795919	ICT Century Pty Ltd	01/07/2015		01/07/2017
55003365599	Intermec Technologies Australia Pty Ltd	01/07/2012		01/07/2017
57135566988	I-sale	01/07/2017	30/06/18	01/07/2017
66102911339	IT Channel	01/02/2018		01/07/2017
73004700485	Kmart Australia Limited	01/07/2012	30/06/18	01/07/2017
53152570351	Kogan Australia	01/07/2017		01/07/2017
70112394411	Lenovo (Australian & New Zealand) Pty Limited	01/07/2015		01/07/2017
90614012985	Lenovo Global Technology (Australia & New Zealand)	01/07/2017		01/07/2017
98064531264	LG Electronics Australia Pty Limited	01/04/2012		01/07/2017
61000003592	NCR Australia Pty Limited	23/05/2012		01/07/2017
76007152374	Neoproducts Pty Ltd	01/07/2017	30/06/18	01/07/2017
92095966699	OPC Ergonomics PTY LTD	01/07/2016		01/07/2017
36004763526	Officeworks Ltd	08/09/2012	30/06/18	01/07/2017
83001592187	Panasonic	01/07/2017		01/07/2017
90130310048	Quatius Aust Pty Ltd	01/07/2015		01/07/2017
78104408273	Q.V. Software Distribution International Pty Ltd	01/07/2016	30/06/18	01/07/2017
41115750564	Robinson Professional Services Pty. Ltd.	28/06/2018		01/07/2017
33156498421	Sanmina-Sci Systems Australia Pty Ltd	01/07/2012		01/07/2017
75004250944	Target Australia Pty. Ltd.	01/07/2012	30/06/18	01/07/2017
11113998048	TEAC Australia Pty Ltd	01/07/2012		01/07/2017
15090111890	Techdata (previosuly Aunet (Australia) Pty. Ltd)	01/07/2017	30/06/18	01/07/2017
53709914212	Tekdis (The Trustee For D & H Trust & The Trustee For J & T Family Trust)	01/07/2017		01/07/2017
70106100252	Tempo (Aust) Pty Ltd	01/07/2012	30/06/18	01/07/2017
70684402139	The Trustee for Thermaltake Unit Trust	01/07/2015		01/07/2017
50161320378	Viano Corporation Pty Ltd	01/07/2013		01/07/2017
88000014675	Woolworths Ltd	01/07/2012		01/07/2017



# Appendix 2

## COLLECTION SERVICES

State/Service Name	Collection Service	Region	City orTown
Australian Capital Territory			
ACT NoWaste - Mitchell Resource Management Centre	Collection Station	Metropolitan	Mitchell
ACT NoWaste - Mugga Lane Resource Management Centre	Collection Station	Metropolitan	Symonston
MRI E-cycle Solutions - Fyshwick	Collection Station	Metropolitan	Fyshwick
Officeworks - Belconnen	Retailer	Metropolitan	Belconnen
Officeworks - Fyshwick	Retailer	Metropolitan	Fyshwick
Officeworks - Tuggeranong	Retailer	Metropolitan	Tuggeranong
New South Wales			
Autocare Broken Hill	Event	Inner Regional	Broken Hill
Bega - Cleanaway	Collection Station	Outer Regional	Bega
Bermagui Transfer Station	Event	Remote	Bermagui
Bland Shire Council Waste Depot	Collection Station	Outer Regional	West Wyalong
Bogabri Rural Transfer Station	Event	Remote	Boggabri
Brooks Metal	Event	Inner Regional	Broken Hill
Bungendore Transfer Station	Collection Station	Inner Regional	Bungendore
Canfell MB	Event	Remote	Lightning Ridge
City of Sydney - E waste event 2/3	Events	Metropolitan	Alexandria
Coates Hire Cobar	Event	Remote	Cobar
Coolamon Landfill	Collection Station	Inner Regional	Coolamon
Cootamundra Waste Transfer Station	Collection Station	Inner Regional	Cootamundra
Culcairn Transfer Station	Collection Station	Inner Regional	Culcairn
Eden Waste and Recycling Depot (Bega Council)	Event	Outer Regional	Eden
Goulburn Landfill	Collection Station	Inner Regional	Goulburn
Gundagai Waste & Recovery Centre	Collection Station	Outer Regional	Gundagai
Harden Waste Transfer Station	Collection Station	Inner Regional	Harden
JR Richards - West Gosford	Event	Metropolitan	West Gosford
Junee Shire Council Transfer Station	Collection Station	Inner Regional	Junee
Kurrajong Recyclers Collection Point	Collection Station	Inner Regional	Wagga Wagga
Lockhart Shire Council Waste Depot	Collection Station	Outer Regional	Lockhart
Mathews Metals - Narrabri	Event	Outer Regional	Narrabri
Merimbula Waste and Recycling Depot (Bega)	Event	Outer Regional	Merimbula
MRI E-cycle Solutions - Prospect	Collection Station	Metropolitan	Prospect
MRI E-cycle Solutions - Seven Hills	Collection Station	Metropolitan	Seven Hills
Northern Sydney Community Recycling Centre	Collection Station	Metropolitan	Artarmon
Officeworks - Albury	Retailer	Inner Regional	Albury
Officeworks - Alexandria	Retailer	Metropolitan	Alexandria
Officeworks - Auburn	Retailer	Metropolitan	Auburn
Officeworks - Bathurst	Retailer	Inner Regional	Bathurst
Officeworks - Blacktown	Retailer	Metropolitan	Blacktown
Officeworks - Bondi	Retailer	Metropolitan	Bondi
Officeworks - Campbelltown	Retailer	Metropolitan	Campbelltown
Officeworks - Carlton	Retailer	Metropolitan	Carlton
Officeworks - Castle Hill	Retailer	Metropolitan	Castle Hill
Officeworks - Coffs Harbour	Retailer	Inner Regional	Coffs Harbour

State/Service Name	Collection Service	Region	City or Town
Officeworks - Dee Why	Retailer	Metropolitan	Dee Why
Officeworks - Dubbo	Retailer	Inner Regional	Dubbo
Officeworks - Fairy Meadow	Retailer	Metropolitan	Fairy Meadow
Officeworks - Five Dock	Retailer	Metropolitan	Five Dock
Officeworks - Glebe	Retailer	Metropolitan	Glebe
Officeworks - Gosford West	Retailer	Metropolitan	Gosford West
Officeworks - Greenacre	Retailer	Metropolitan	Greenacre
Officeworks - Guildford	Retailer	Metropolitan	Old Guildford
Officeworks - Hornsby	Retailer	Metropolitan	Hornsby
Officeworks - Hoxton Park	Retailer	Metropolitan	Hoxton Park
Officeworks - Kotara	Retailer	Metropolitan	Kotara
Officeworks - Lewisham	Retailer	Metropolitan	Lewisham
Officeworks - Lismore	Retailer	Inner Regional	Lismore
Officeworks - Liverpool	Retailer	Metropolitan	Liverpool
Officeworks - Mona Vale	Retailer	Metropolitan	Mona Vale
Officeworks - Mosman	Retailer	Metropolitan	Mosman
Officeworks - Newcastle West	Retailer	Metropolitan	Newcastle West
Officeworks - North Ryde	Retailer	Metropolitan	Macquarie Park
Officeworks - Northmead	Retailer	Metropolitan	Northmead
Officeworks - Nowra	Retailer	Inner Regional	Nowra
Officeworks - Old Guildford	Retailer	Metropolitan	Old Guildford
Officeworks - Orange	Retailer	Inner Regional	Orange
Officeworks - Penrith	Retailer	Metropolitan	Penrith
Officeworks - Port Macquarie	Retailer	Inner Regional	Port Macquarie
Officeworks - Punchbowl	Retailer	Outer Regional	Punchbowl
Officeworks - Rutherford	Retailer	Metropolitan	Rutherford
Officeworks - Tamworth	Retailer	Inner Regional	Tamworth
Officeworks - Taree	Retailer	Inner Regional	Taree
Officeworks - Taren Point	Retailer	Metropolitan	Taren Point
Officeworks - Wagga Wagga	Retailer	Inner Regional	Wagga Wagga
Officeworks - Warners Bay	Retailer	Metropolitan	Warners Bay
Officeworks - Wentworthville	Retailer	Metropolitan	Wentworthville
Officeworks - West Ryde	Retailer	Metropolitan	West Ryde
Officeworks - Wetherill Park	Retailer	Metropolitan	Wetherill Park
SUEZ - Auburn	Collection Station	Metropolitan	Sydney Olympic Park
SUEZ - Belrose	Collection Station	Metropolitan	Belrose
SUEZ - Eastern Creek	Collection Station	Metropolitan	Eastern Creek
SUEZ - Lucas Heights	Collection Station	Metropolitan	Lucas Heights
SUEZ - Ryde	Collection Station	Metropolitan	North Ryde
SUEZ - Seven Hills	Collection Station	Metropolitan	Seven Hills
SUEZ - Spring Farm	Collection Station	Outer Regional	Spring Farm
SUEZ - Wetherill Park Recycling centre	Collection Station	Metropolitan	Wetherill Park
Surf Beach Eurobodalla	Collection Station	Outer Regional	Batemans Bay
Temora Shire Council Landfill	Collection Station	Outer Regional	Temora
Tumbarumba Waste Transfer Station	Collection Station	Outer Regional	Tumbarumba
Tumut Waste & Recycling Centre	Collection Station	Inner Regional	Gilmore
Uralla Community Recycling Centre	Collection Station	Outer Regional	Uralla
Urana Waste Disposal Facility	Collection Station	Outer Regional	Urana
Wagga Wagga Transfer Station	Collection Station	Inner Regional	Wagga Wagga
Whytes Gully Waste Transfer Station	Collection Station	Metropolitan	Kembla Grange
Wyalong Landfill	Collection Station	Outer Regional	West Wyalong

State/Service Name	Collection Service	Region	City orTown
Yass Transfer Station	Collection Station	Inner Regional	Yass
Young Waste Management Facility	Collection Station	Inner Regional	Young
Northern Territory			
Arnhem Land Pest Control	Event	Remote	Nuhlunbuy
Darrin's Rubbish Removal	Event	Remote	Tennant Creek
JJ Richards - Alice Springs	Event	Remote	Alice Springs
Maningrida Transfer Station	Event	Remote	Maningrida
MT Bins	Event	Remote	Katherine
Officeworks - Stuart Park	Retailer	Outer Regional	Stuart Park
Shoal Bay Resource and Recovery Facility (Darwin Council / NT Recycling Services)	Collection Station	Outer Regional	Karama
Queensland			
Ben Palmer Contracting	Event	Remote	Longreach
Birkdale Landfill	Collection Station	Inner Regional	Birkdale
Browns Plains Landfill	Collection Station	Metropolitan	Heritage Park
Chandler Transfer Station	Collection Station	Metropolitan	Chandler
Charleville Landfill	Collection Station	Remote	Charleville
Cloncurry Landfill	Collection Station	Remote	Cloncurry
E&E Waste Goondiwindi	Event	Outer Regional	Goondiwindi
Eumundi Road Landfill (Noosa Shire)	Collection Station	Metropolitan	Doonan
Ferny Grove Transfer Station	Collection Station	Metropolitan	Ferny Grove
Gateway Torres Strait Resort	Event	Remote	Horn Island
JJ Richards - Bowen	Event	Outer Regional	Bowen
JJ Richards - Blackwater Landfill	Event	Outer Regional	Blackwater
JJ Richards - Emerald	Event	Outer Regional	Emerald
JJ Richards - Mt Isa	Event	Remote	Mt Isa
JJ Richards - Moranbah	Event	Outer Regional	Clermont
Maranoa Council, Roma Refuse Facility	Collection Station	Outer Regional	Roma
MRI E-cycle Solutions - Hemmant	Collection Station	Metropolitan	Hemmant
Nudgee Transfer Station (Brisbane City Council/ Remondis)	Collection Station	Metropolitan	Nudgee
Officeworks - Aspley	Retailer	Metropolitan	Aspley
Officeworks - Browns Plains	Retailer	Metropolitan	Browns Plains
Officeworks - Cairns	Retailer	Outer Regional	Cairns
Officeworks - Capalaba	Retailer	Metropolitan	Capalaba
Officeworks - Gladstone	Retailer	Remote	Gladstone
Officeworks - Hermit Park	Retailer	Outer Regional	Hermit Park
Officeworks - Hervey Bay	Retailer	Inner Regional	Hervey Bay
Officeworks - Ipswich	Retailer	Metropolitan	Ipswich
Officeworks - Loganholme	Retailer	Metropolitan	Loganholme
Officeworks - Mackay	Retailer	Inner Regional	Mackay
Officeworks - Maroochydore	Retailer	Metropolitan	Maroochydore
Officeworks - Milton	Retailer	Metropolitan	Milton
Officeworks - Morayfield	Retailer	Metropolitan	Morayfield
Officeworks - Nerang	Retailer	Metropolitan	Nerang
Officeworks - Oxley	Retailer	Metropolitan	Oxley
Officeworks - Rockhampton	Retailer	Inner Regional	Rockhampton
Officeworks - Rothwell	Retailer	Metropolitan	Rothwell
Officeworks - Southport	Retailer	Metropolitan	Southport
Officeworks - Strathpine	Retailer	Metropolitan	Strathpine

State/Service Name	Collection Service	Region	City orTown
Officeworks - Toowoomba Bc	Retailer	Inner Regional	Toowoomba Bc
Officeworks - Underwood	Retailer	Metropolitan	Underwood
Officeworks - Upper Mount Gravatt	Retailer	Metropolitan	Upper Mount Gravatt
Officeworks - West Burleigh	Retailer	Metropolitan	West Burleigh
Officeworks - Windsor	Retailer	Inner Regional	Windsor
Officeworks - Woolloongabba	Retailer	Metropolitan	Woolloongabba
Redland Bay Waste Transfer	Collection Station	Metropolitan	Redland Bay
WBC Battery Recyclers	Event	Inner Regional	Bundaberg
Weipa Landfill	Collection Station	Remote	Weipa
Willawong - Brisbane City Council (Remondis)	Collection Station	Metropolitan	Willawong
South Australia			
BSH Waste Solutions	Event	Remote	Roxby Downs
Ceduna Skip Bins	Event	Remote	Ceduna
Ceduna Tip	Collection Station	Remote	Ceduna
Coates Hire Port Augusta	Event	Outer Regional	Port Augusta
Cowell Waste Depot	Collection Station	Remote	Cowell
Everard Waste Depot (Wakefield Council)	Collection Station	Outer Regional	Lochiel
Hamley Bridge Transfer Station (Wakefield Council)	Collection Station	Inner Regional	Hamley Bridge
Naracoorte Waste Transfer Station	Event	Outer Regional	Naracoorte
Officeworks - Croydon	Retailer	Metropolitan	Croydon
Officeworks - Elizabeth	Retailer	Metropolitan	Elizabeth
Officeworks - Gilles Plains			Retailer
Officeworks - Mount Gravatt	Retailer	Metropolitan	Upper Mount Gravatt
Officeworks - Noarlunga Centre	Retailer	Metropolitan	Noarlunga Centre
Officeworks - Parafield			Retailer
Officeworks - Prospect	Retailer	Metropolitan	Prospect
Officeworks - Trinity Gardens	Retailer	Metropolitan	Trinity Gardens
Owen Transfer Station (Wakefield Council)	Collection Station	Inner Regional	Owen
Penola True Value Hardware	Event	Outer Regional	Penola
Port Pirie Waste Transfer Station	Collection Station	Outer Regional	Port Pirie
Port Wakefield Transfer Station (Wakefield Council)	Collection Station	Inner Regional	Port Wakefield
SA Group Enterprises Inc (Aspitech) (Electronic Recycling Australia)	Collection Station	Metropolitan	Underdale
TYREPLUS Berri	Event	Outer Regional	Berri
Veolia Mt Gambier	Event	Inner Regional	Mt Gambier
Tasmania			
Central Coast Council Resource Recovery Centre	Event	Inner Regional	West Ulverstone
Officeworks - Hobart	Retailer	Metropolitan	Hobart
Officeworks - Launceston	Retailer	Inner Regional	Invermay

State/Service Name	Collection Service	Region	City orTown
Victoria			
Bartons Waste - IGA Portland	Event	Inner Regional	Portland
Bartons Waste - Warrnambool	Collection Station	Inner Regional	Warrnambool
Bayside Waste & Recycling Centre	Collection Station	Metropolitan	Cheltenham
Bellfield Waste & Transfer Station	Collection Station	Metropolitan	Bellfield
Bolinda Road Resource Recovery Centre	Collection Station	Metropolitan	Campbellfield
Brunswick Transfer Station- Kartawway	Collection Station	Metropolitan	Brunswick East
Cardinia Waste Transfer Station	Collection Station	Metropolitan	Pakenham
Clifton Hill Transfer Station	Collection Station	Metropolitan	Clifton Hill
Darebin Resource Recovery Centre	Collection Station	Metropolitan	Reservoir
Dimboola Waste Transfer Station (Hindmarsh Shire)	Collection Station	Outer Regional	Dimboola
Gillies Street Transfer Station	Collection Station	Inner Regional	Ballarat
Hanson Wollert Landfill	Collection Station	Metropolitan	Wollert
Horsham Transfer Station	Collection Station	Outer Regional	Horsham
Kilmany Resource Recovery Centre & Landfill	Collection Station	Inner Regional	Kilmany
Kyneton Transfer Station (Macedon Ranges)	Collection Station	Inner Regional	Kyneton
Lardner Transfer Station (Baw Baw Council)	Collection Station	Inner Regional	Lardner
Mildura Landfill	Collection Station	Outer Regional	Mildura
Mornington Transfer Station	Collection Station	Metropolitan	Mornington
MRI E-cycle Solutions - Campbellfield	Collection Station	Metropolitan	Campbellfield
Macedon Ranges Shire Council	Collection Station	Inner Regional	Woodend
WM Waste Management	Event	Metropolitan	Boronia
Nhill Transfer Station (Hindmarsh Council)	Collection Station	Outer Regional	Nhill
Nillumbik Recycling and Recovery Centre	Collection Station	Metropolitan	Plenty
Officeworks - Airport West	Retailer	Metropolitan	Airport West
Officeworks - Altona North	Retailer	Metropolitan	Altona North
Officeworks - Ascot Vale	Retailer	Metropolitan	Ascot Vale
Officeworks - Ballarat	Retailer	Inner Regional	Ballarat
Officeworks - Bayswater	Retailer	Metropolitan	Bayswater
Officeworks - Bendigo	Retailer	Inner Regional	Bendigo
Officeworks - Box Hill South	Retailer	Metropolitan	Box Hill South
Officeworks - Bundoora	Retailer	Metropolitan	Bundoora
Officeworks - Campbellfield	Retailer	Metropolitan	Campbellfield
Officeworks - Carnegie	Retailer	Metropolitan	Carnegie
Officeworks - Caroline Springs	Retailer	Metropolitan	Caroline Springs
Officeworks - Chadstone	Retailer	Metropolitan	Chadstone
Officeworks - Coburg	Retailer	Metropolitan	Coburg
Officeworks - Cranbourne	Retailer	Metropolitan	Cranbourne
Officeworks - Dandenong South	Retailer	Metropolitan	Dandenong South
Officeworks - Doncaster	Retailer	Metropolitan	Doncaster
Officeworks - East Bentleigh	Retailer	Metropolitan	East Bentleigh
Officeworks - East Kew	Retailer	Metropolitan	East Kew
Officeworks - Epping	Retailer	Metropolitan	Epping
Officeworks - Ferntree Gully	Retailer	Metropolitan	Ferntree Gully
Officeworks - Fitzroy	Retailer	Metropolitan	Fitzroy

State/Service Name	Collection Service	Region	City orTown
Officeworks - Frankston	Retailer	Metropolitan	Frankston
Officeworks - Geelong	Retailer	Metropolitan	Geelong
Officeworks - Glen Waverley	Retailer	Metropolitan	Glen Waverley
Officeworks - Hawthorn East	Retailer	Metropolitan	Hawthorn East
Officeworks - Highett	Retailer	Metropolitan	Highett
Officeworks - Keysborough	Retailer	Metropolitan	Keysborough
Officeworks - Maribyrnong	Retailer	Metropolitan	Maribyrnong
Officeworks - Mildura	Retailer	Outer Regional	Mildura
Officeworks - Mornington	Retailer	Metropolitan	Mornington
Officeworks - Narre Warren	Retailer	Metropolitan	Narre Warren
Officeworks - Nunawading	Retailer	Metropolitan	Nunawading
Officeworks - Pakenham	Retailer	Metropolitan	Pakenham
Officeworks - Preston	Retailer	Metropolitan	Preston
Officeworks - Richmond	Retailer	Metropolitan	Richmond
Officeworks - Ringwood	Retailer	Metropolitan	Ringwood
Officeworks - Russell Street Melbourne	Retailer	Metropolitan	Melbourne
Officeworks - Shepparton	Retailer	Inner Regional	Shepparton
Officeworks - South Melbourne	Retailer	Metropolitan	South Melbourne
Officeworks - Taylors Lakes	Retailer	Metropolitan	Taylors Lakes
Officeworks - Traralgon	Retailer	Inner Regional	Traralgon
Officeworks - Vermont South	Retailer	Metropolitan	Vermont South
Officeworks - Waurn Ponds	Retailer	Metropolitan	Waurn Ponds
Officeworks - Werribee	Retailer	Metropolitan	Werribee
Officeworks - Yarraville	Retailer	Metropolitan	Yarraville
Outlook - Hampton Park	Collection Station	Metropolitan	Hampton Park
Outlook Victoria - Pakenham / Officer	Collection Station	Metropolitan	Officer
Ouyen Landfill (Mildura Council)	Collection Station	Outer Regional	Ouyen
Port Phillip Resource Recovery Centre	Collection Station	Metropolitan	South Melbourne
Romsey Transfer Station (Macedon Council)	Collection Station	Inner Regional	Romsey
Rye Transfer Station	Collection Station	Metropolitan	Fingal
St Arnaud Transfer Station	Collection Station	Outer Regional	St Arnaud
Stawell Transfer Station	Collection Station	Outer Regional	Stawell
SUEZ - Epsom (Bendigo)	Collection Station	Inner Regional	Epsom
SUEZ - Geelong Resource Recovery Centre	Collection Station	Metropolitan	Corio
SUEZ - Hampton Park Resource Recovery Park	Collection Station	Metropolitan	Hampton Park
Sunbury Landfill	Collection Station	Metropolitan	Sunbury
Tyabb Transfer Station	Collection Station	Metropolitan	Tyabb
Werribee Waste and Recycling Station	Collection Station	Metropolitan	Werribee
Westall Road Waste Transfer Station	Collection Station	Metropolitan	Springvale
Woodend Transfer Station (Macedon Council)	Collection Station	Inner Regional	Woodend



State/Service Name	Collection Service	Region	City orTown
Western Australia			
Broome Refuse	Event	Remote	Broome
Coates Hire Tom Price	Event	Remote	Tom Price
Derby Waste Management Facility	Event	Remote	Derby
Esperance Anglican Community School	Event	Remote	West Beach
Knightline Computers	Event	Outer Regional	Narrogin
Newman Club	Event	Remote	Newman
Officeworks - Albany	Retailer	Outer Regional	Albany
Officeworks - Bunbury	Retailer	Inner Regional	Bunbury
Officeworks - East Perth	Retailer	Metropolitan	East Perth
Officeworks - East Victoria Park	Retailer	Metropolitan	East Victoria Park
Officeworks - Fremantle	Retailer	Metropolitan	Fremantle
Officeworks - Jandakot	Retailer	Metropolitan	Jandakot
Officeworks - Joondalup	Retailer	Metropolitan	Joondalup
Officeworks - Mandurah	Retailer	Metropolitan	Mandurah
Officeworks - Midland	Retailer	Metropolitan	Midland
Officeworks - Morley	Retailer	Metropolitan	Morley
Officeworks - O'Connor	Retailer	Metropolitan	O'Connor
Officeworks - Osborne Park	Retailer	Metropolitan	Osborne Park
SUEZ - Bunbury Transfer Station	Collection Station	Inner Regional	Picton East
SUEZ - Kalgoorlie Service Centre	Collection Station	Outer Regional	Boulder
Tamalah Park Recycling Centre	Collection Station	Metropolitan	Mindarie
Toxfree Kununurra	Event	Remote	Kununurra
Veolia Geraldton	Event	Outer Regional	Webborton



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