



Australian Government

Department of the Environment and Energy

National Waste Data & Tracking System Requirements and Development Study

Executive Presentation and Summary Report





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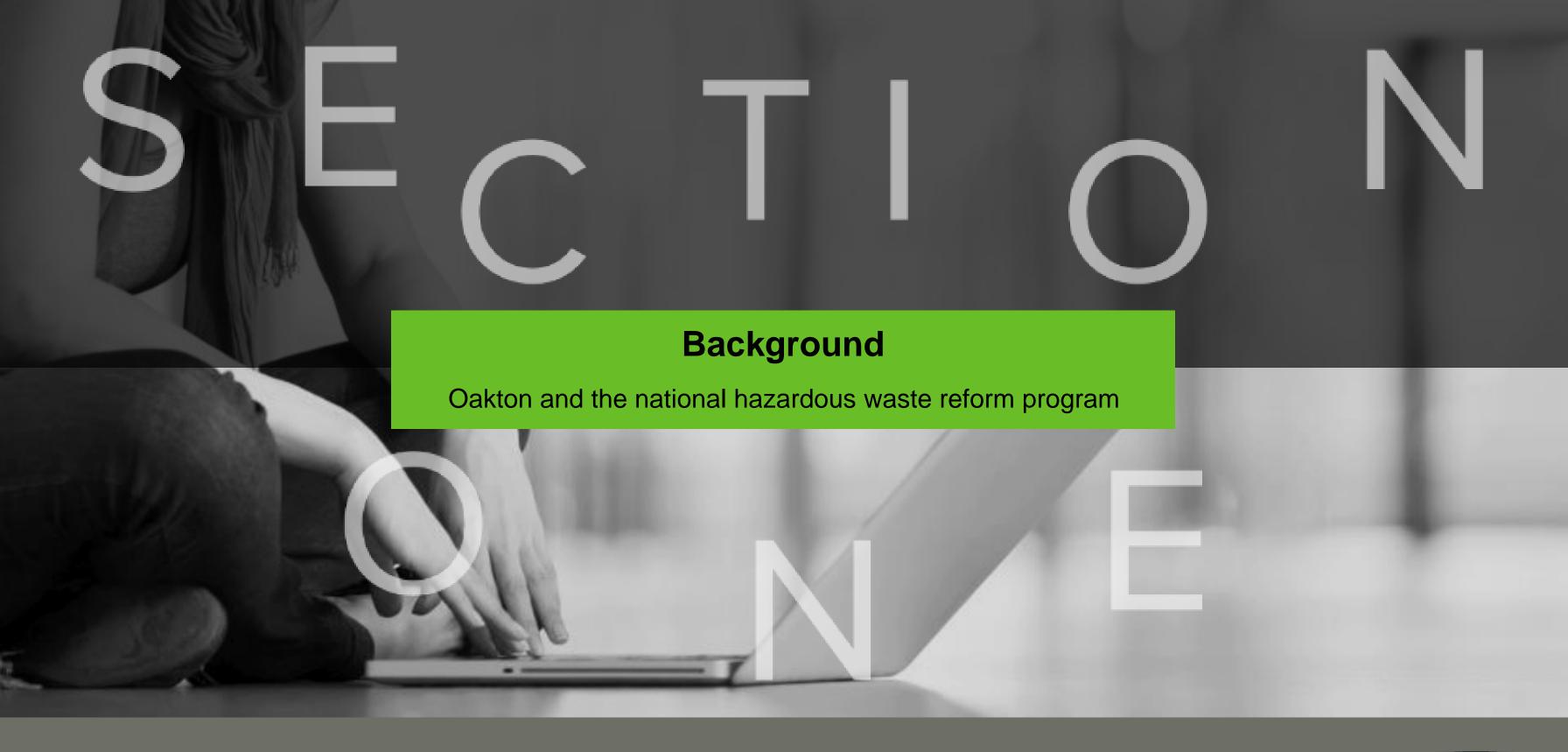
- The problem
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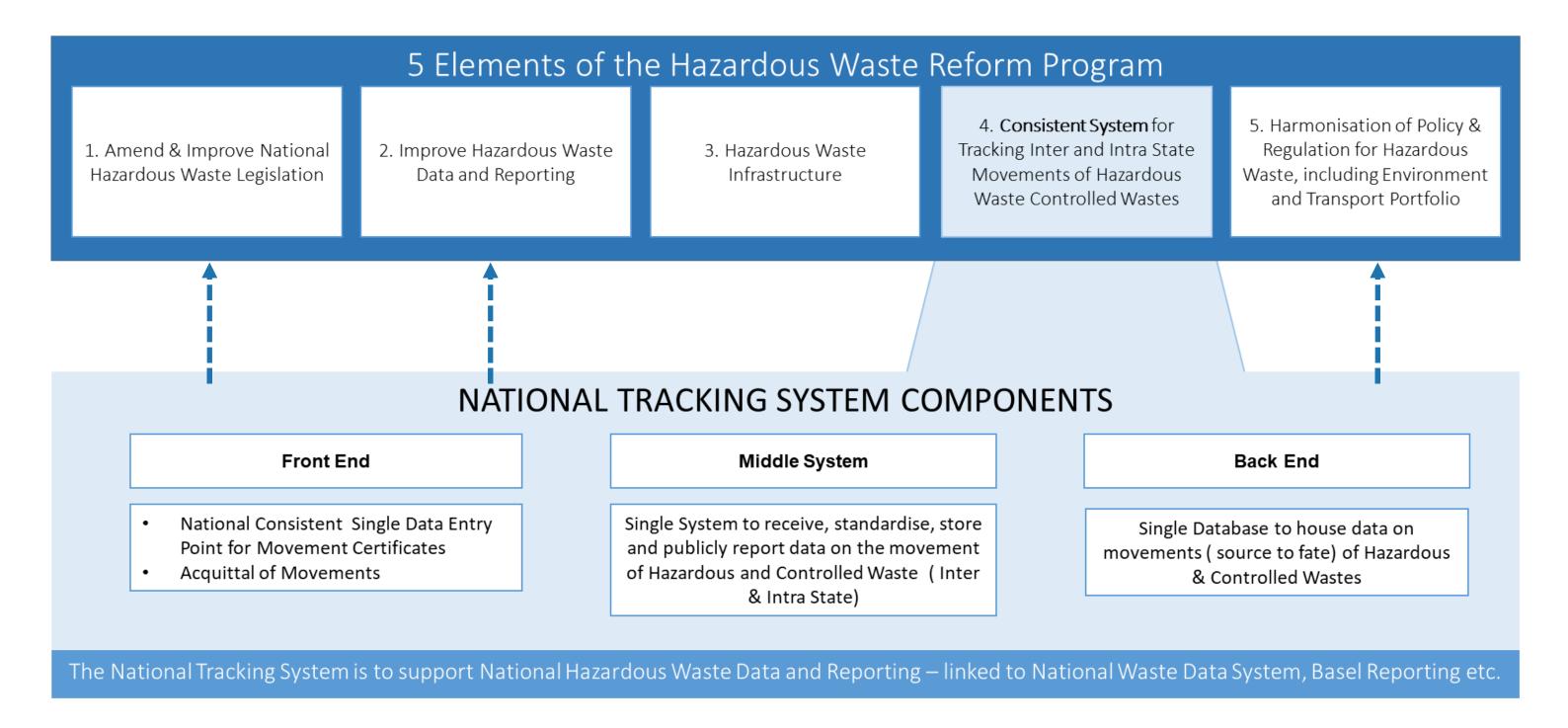








The National Hazardous Waste Reform Program







The Middle System

5 Elements of the Hazardous Waste Reform Program

- 1. Amend & Improve National Hazardous Waste Legislation
- 2. Improve Hazardous Waste Data and Reporting
- 3. Hazardous Waste Infrastructure
- 4. Consistent System for
 Tracking Inter and Intra State
 Movements of Hazardous
 Waste Controlled Wastes
- 5. Harmonisation of Policy & Regulation for Hazardous Waste, including Environment and Transport Portfolio

2016

NATIONAL TRACKING SYSTEM COMPONENTS

Front End

- National Consistent Single Data Entry Point for Movement Certificates
- Acquittal of Movements

Middle System

Single System to receive, standardise, store and publicly report data on the movement of Hazardous and Controlled Waste (Inter & Intra State)

Back End

Single Database to house data on movements (source to fate) of Hazardous & Controlled Wastes

The National Tracking System is to support National Hazardous Waste Data and Reporting – linked to National Waste Data System, Basel Reporting etc.





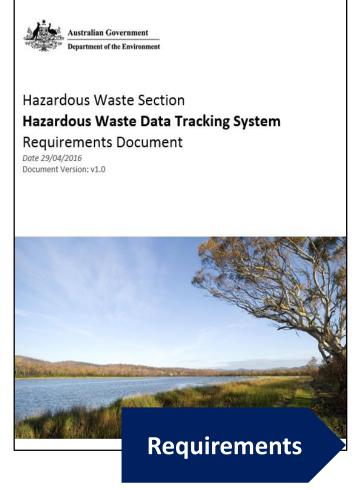
Oakton's previous work

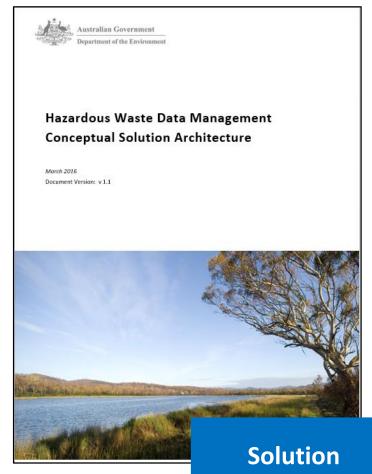
2016

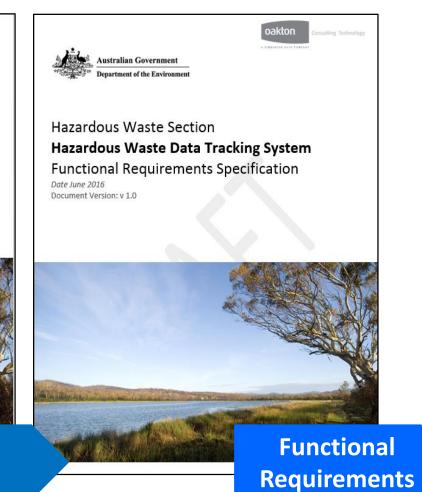
Middle system the Hazardous Waste Data Management Tracking System (HWDTS)

The Hazardous Waste Section were looking for a solution to support accurate, timely and accessible data on the interstate and intrastate movement of controlled and hazardous waste. This solution should receive, store, standardise and publically report state and territory data.

This engagement developed and delivered three (3) key outputs to meet the brief.











The National Hazardous Waste Reform Program

5 Elements of the Hazardous Waste Reform Program

- 1. Amend & Improve National Hazardous Waste Legislation
- 2. Improve Hazardous Waste Data and Reporting
- 3. Hazardous Waste Infrastructure
- 4. Consistent System for Tracking Inter and Intra State Movements of Hazardous Waste Controlled Wastes
- Harmonisation of Policy & Regulation for Hazardous Waste, including Environment and Transport Portfolio

2017

NATIONAL TRACKING SYSTEM COMPONENTS

Front End

- National Consistent Single Data Entry Point for Movement Certificates
- Acquittal of Movements

Middle System

Single System to receive, standardise, store and publicly report data on the movement of Hazardous and Controlled Waste (Inter & Intra State)

Back End

Single Database to house data on movements (source to fate) of Hazardous & Controlled Wastes

The National Tracking System is to support National Hazardous Waste Data and Reporting – linked to National Waste Data System, Basel Reporting etc.





Oakton's recent work

2017

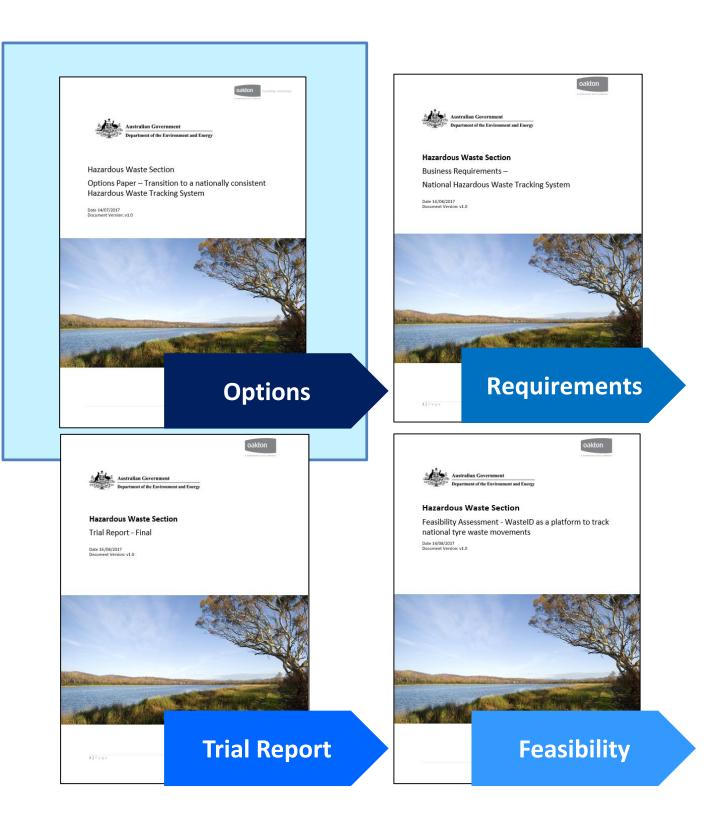
National Waste Tracking System Requirements and Development Study

The Hazardous Waste Section were looking to:

- Identify and analyse the options for ending paper-based tracking certificates, recommend a preferred approach and ensure this is integrated into the final requirements documents.
- 2. Develop requirements documentation for the front and back end of the national electronic tracking system.
- Support the Governments of Tasmania, the Australian Capital Territory and the Northern Territory in trialling the implementation of a current system used for interstate waste tracking.
- 4. Assess the feasibility of the Waste ID platform as a platform for tracking tyre waste nationally.

This engagement developed and delivered four (4) key outputs to meet the brief.

This summary report focuses primarily on the Options paper.







Australian Government

High level roadmap

The proposed national tracking system is one of five parts of the Australian Government's hazardous waste reform program. The program aims to ensure Australia effectively and efficiently meets its international obligations and national policy objectives for the safe and environmentally sound management of hazardous and controlled waste. Amend & improve national Improve hazardous waste data Harmonisation of policy & Hazardous waste Consistent system for tracking hazardous waste legislation and reporting regulation for hazardous waste inter & intra state movements infrastructure of hazardous and controlled waste National tracking system benefits Improved reporting Enabled data Nationally consistent Increased visibility Accurate, timely, Informed policy Increased value back Decreased cost to intl & national analytics of end-end process data for industry consistent, data generation to states govt & business End to paper-based Increased operational Enhanced compliance Closed chain of Streamline transport Adaptable to System mobility custody certificates operations emerging waste efficiency & enforcement Roadmap to delivery Future **Past** Now **Target** 2015-16 12 -18 months 18+ months Options Analysis is conducted and Feasibility study into national Consultation period between One national hazardous and completed, assessing the options for electronic system "Hyder Report" jurisdictions, industry, and the controlled waste electronic ending paper based certificates. Commonwealth tracking system Business & Functional Requirements & Solution Architecture for 'Middle Business requirements for the 'Front Change / transition / System' (single system to receive End ' (single consistent data entry adaptation/pilot store and publicly report data on the point for movement certificates) and National system build and movement of Hazardous waste) 'Back End' (single database to house **Executive** developed. data on Hazardous waste movements) implementation. of the national electronic system are

completed.





There are a number of issues. These have been summarised into the 6 main yet overlapping issues below.



Cross border (interstate) tracking

Encapsulating the chain of custody issue, tracking of movements across borders is non existent.



Data quality

Data accuracy and quality significantly impacts the ability to rely on this data to inform policy generation, understand the true state of the environment, or compile reports.



Paper-based certificates

Use of the five docket paper certificate contributes significantly to the poor quality of underlying jurisdictional movement data.



Transparency

Transparency of waste movements to all stakeholders is compromised, particularly where interstate movements prevent jurisdictions from undertaking compliance and investigation activities.



Lack of a tracking system to track waste

Several states apply exemptions to tracking of intrastate waste due to the lack of a system to track it.

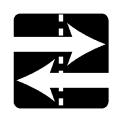


National and international reporting

The jurisdictions and the Department are responsible for contributing to or compiling data for National and International reporting including the Basel Convention.







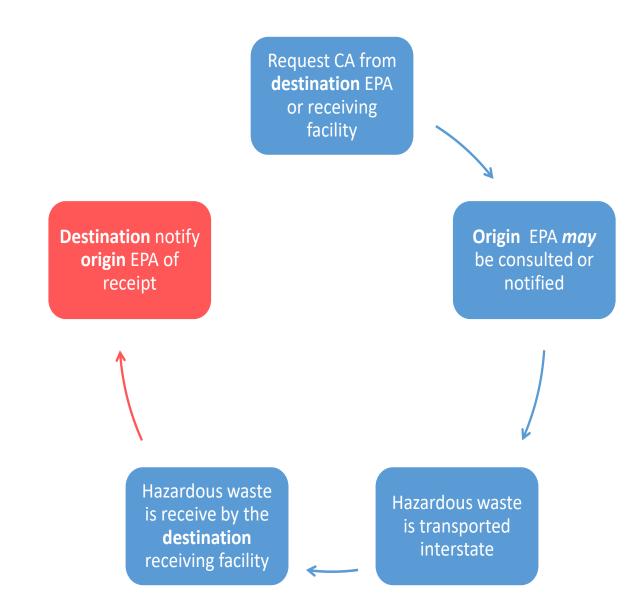
Cross border (interstate) tracking

Encapsulating the chain of custody issue, tracking of movements across borders is non existent.

- 'Chain of custody' is the term Oakton has applied to the handling, notification, control and transfer of waste focussing primarily on the distribution of the layers of the five-docket paper WTC, as a waste movement progresses through its movement pathway.
- Typically used to track waste that cross interstate borders, the five-docket paper certificate contains five (5) copies of the detail of the waste being moved. Each copy is to be kept or sent to key stakeholders to the movement, including the EPA in the jurisdiction where the waste movement originated (origin). While stakeholders report that the paper dockets are misplaced regularly, the docket that should be sent to the origin jurisdiction is the one of the highest concern, and the one most likely to go astray. This problem is reported within all jurisdictions of Australia, and leads to removal of waste from a jurisdiction without the knowledge of the jurisdiction EPA.
- There is no current system that tracks interstate movements

FACT

- 100% of Jurisdictions report cross border (interstate) tracking and chain of custody as an issue.
- All industry operators engaged through this process reported double handling and issues when dealing with multiple jurisdictions









Paper-based certificates

Use of the five docket paper certificate contributes significantly to the poor quality of underlying jurisdictional movement data.

The five docket certificates are the current default method for tracking interstate hazardous waste movements.

Despite the best intentions of some jurisdictions to move toward removing the five-docket paper based certificates, a single jurisdiction cannot resolve the cross border need to use certificates given not all jurisdictions have an electronic tracking system, and existing jurisdictional systems do not integrate and submit data to each other. The paper based certificates used in all jurisdictions across Australia contribute significantly to the poor quality of underlying jurisdictional movement data including:

- Transcription or data entry errors handwriting can be illegible or barely readable on the paper certificate. Best guess estimation of waste types and amounts often result when the data is transcribed to an electronic file or system. Operators can also miss-key information as there is often no quality assurance or verification to validate data entered.
- Unit of measurement (kg/litres/m³) the amount of waste is recorded but the unit of measurement is often unclear, absent or incorrect. This often means cubic metres (m³) are transcribed as kilograms or vice versa. These unit errors lead to incorrect data capture, data spikes and variances in data reports. Time and resources must then be allocated to understand and determine the cause of the error months after it has occurred. This becomes increasingly difficult as errors are often not attributable to a single waste movement but many over an extended period of time.

FACT

- The five docket paper certificates are the leading contributor to underlying data quality issues
- The five docket paper certificates enable waste to leave a jurisdiction without the knowledge of the jurisdiction of origin (refer Cross border (interstate) tracking, above)







Lack of a tracking system

Several states apply exemptions to tracking of intrastate waste due to the lack of a system to track it.

Some jurisdictions do not have dedicated electronic tracking systems that allow industry to record either intrastate or interstate movements of hazardous waste. Because of the overhead to introduce a system, this has resulted in some jurisdictions 'exempting' industry from formally tracking waste movements. While most jurisdictions still ensure industry report on hazardous waste movements, this is sometimes not structured or formalised and may be an email to the relevant contact within a jurisdictions EPA, which generally provides a whole number of movements per waste type.

The lack of data available for analysis in these jurisdictions means that these jurisdictions do not fully understand the picture of the industry within their own remit. The lack of tangible data also has a flow on effect into national reporting on the state of the industry meaning estimates on waste generation and movement are made in lieu of better source data, as the likelihood of gaps within industry reported figures is high.

It is unlikely that on their own, jurisdictions without tracking systems are likely to be able to introduce a technology system.



FACT

• TAS, ACT and NT do not have tracking systems, however the ACT and the NT have indicated the intention to trial the SA tracking system but are likely to struggle financially to achieve implementation, and do not appear to have the required capability to deliver an outcome.







Data quality

Data accuracy and quality significantly impacts the ability to rely on this data to inform policy generation, understand the true state of the environment, or compile reports.

There are several aspects to this driver for change encapsulating other problems defined in this summary including errors when using the five docket paper certificate, as well as:

- 1. Waste code choice selected by the person recording the waste for movement either within an electronic system or written on the five docket paper WTC,
- 2. Unit of measurement choice (e.g. kg, litres, tons) selected by the person recording the waste for movement either within an electronic system or written on the five docket paper WTC, and
- 3. A mismatch of how each jurisdiction classifies waste, or how users apply these waste codes when recording a movement.



FACT

• Errors in unit of measurement can be significant. Consider where a movement is recorded as 1000m3 when it should have been kg's. This type of error is common place despite the method used to record the movement (electronic system or five docket paper based docket system). This error could is easily preventable with considered input validation used in an electronic system.







Transparency

Transparency of waste movements to all stakeholders is compromised, particularly where interstate movements prevent jurisdictions from undertaking compliance and investigation activities.

Transparency of information is a key driver for introducing a nationally consistent electronic system. In nearly all cases, access to information about a movement of hazardous waste across borders is not accessible by the EPA in the origin of a waste movement for either reporting, compliance or investigative purposes. Industry is also unable to reconcile or report a waste movement has arrived at its destination, or occurred at all.

Equally, while access to datasets for analysis relating to national reporting activity is permitted, some jurisdictions restrict the information sets provided which compromises the ability to understand the landscape of the industry. Access to movement information is generally restricted because jurisdictions are concerned about breach of confidentiality arrangements (either real or perceived) with their industry partners.



FACT

• Several jurisdictions have sought information on industry activity from neighbouring jurisdiction for compliance and investigation activities and have all been denied access to this information.

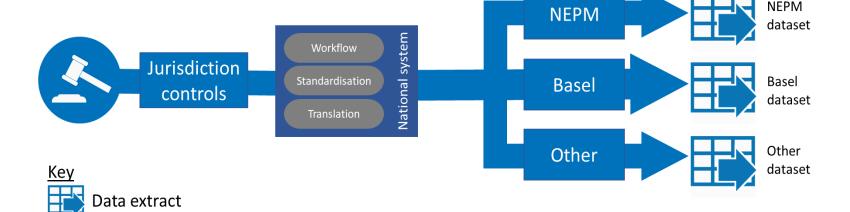






National and international reporting

The jurisdictions and the Department are responsible for contributing to or compiling data for National and International reporting including the Basel Convention.



Under the Basel Convention, the Department is required to report internationally on the generation of Hazardous Waste. In Australia, the best method for establishing reporting metrics is to use movement data supplemented by national permit, gap and other source data.

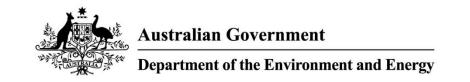
The interstate management and movement of waste falls under the guidelines of the National Environment Protection (Movement of Controlled Waste between States and Territories) Measure 1998 (NEPM). Nationally, the Department is responsible for collation of reporting data through the National Environmental Protection Council (NEPC) and this data is also used in various public information sets including the Hazardous Waste in Australia report.

Access to full datasets of movement information in order to investigate assumed errors when this information is provided by the jurisdictions to the Commonwealth is compromised due to access limitations and the ability to see the picture of movements that cross borders due the disparate nature of systems that manage movements within the jurisdictions of Australia.

The underlying quality of the movement data as impacted by the items detailed in this summary also compromise the ability to understand, analyse and compile accurate reporting or statistical figures on Australia's state of the environment with regard to hazardous waste.

FACT

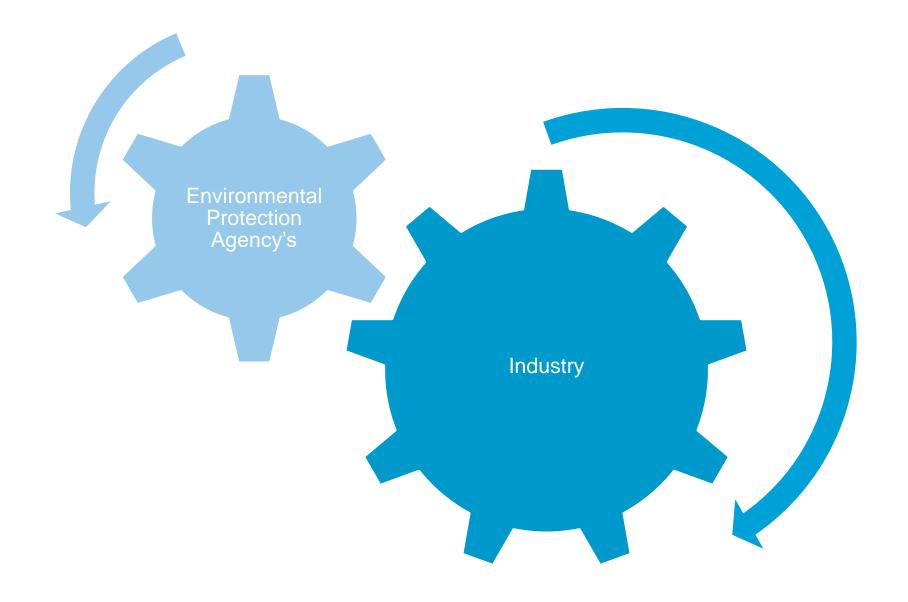
 The quality of data provided by the jurisdictions impacts the Commonwealths ability to accurately understand and report on the state of hazardous waste in Australia.





Identification of options and evaluation criteria

Oakton worked with stakeholders to define the options, and shape the evaluation criteria.

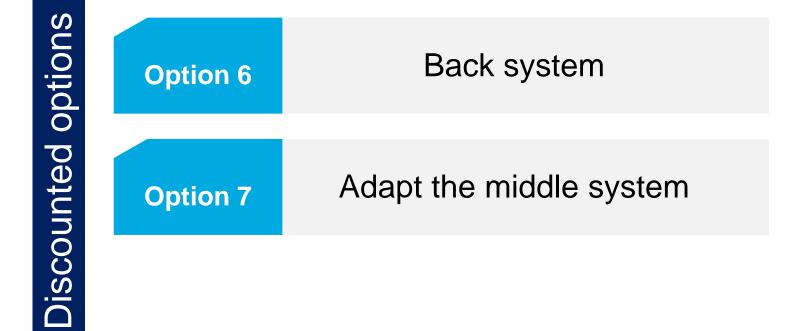








Explored options	Option 1	System sharing				
	Option 2	A single jurisdictions system nationally				
	Option 3	Tailored stand-alone national system				
	Option 4	Tailored integrated national system				
	Option 5	Do nothing				



Executive

Options defined



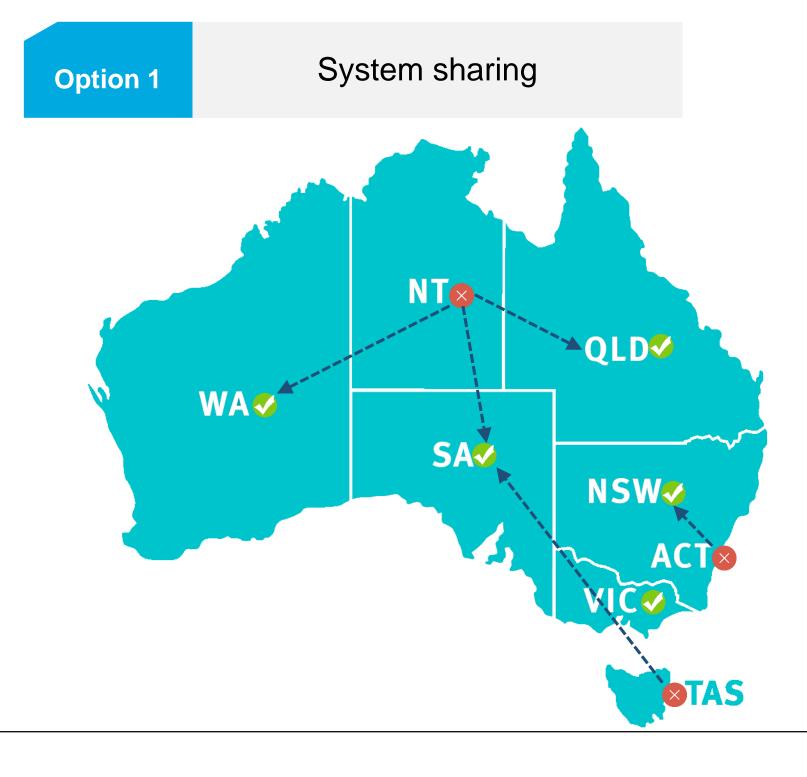
#	Option Name	Option Description	Status			
1	System sharing and nation-wide access	Jurisdictions currently without electronic systems would arrange to use a neighbouring jurisdictions system for themselves and industry.				
		Each jurisdictions EPA would then permit access to both industry and EPA users from other jurisdictions to reconcile movements and run reports.				
2	A single jurisdictions Deploy a single jurisdiction EPA system nationally for all industry and jurisdictional users to adopt system nationally					
3	Tailored stand-alone Custom build of a system tailored to the needs of all jurisdictions and their industry users. national system					
4	Tailored integrated national system	Custom build of a system tailored to the needs of all jurisdictions and their industry users (the same as option 3, above).				
		This option would additionally permit existing industry and EPA systems to integrate, enabling both industry and EPA users to input movement data in their own systems.				
5	Do nothing	Continue to do things as they are today.	Assessed			
6	Back System (aka as a "translator" that accepts submissions of movement data in real time through integration with E systems. Movement information would be automatically reconciled by marrying submissions across jurisdictions systems, and relevant stakeholders could be notified.					
7 cutive	Adapt the middle system	Permit movement data to be reconciled through uploads of movement data to the "middle" system.	Discounted			

Functional comparison

		OPTION 1	OPTION 2	OPTION 3	OPTION 4	OPTION 5	OPTION 6	OPTION 7
		System sharing and nation-wide access	A single Jurisdictions system nationally	Tailored stand- alone national system	Tailored integrated national system	Do nothing	Back system	Adapt the middle system
Function	Description							
Interstate	Track interstate movements (all)	COMPROMISED	*	~	*	×	COMPROMISED	COMPROMISED
Intrastate	Track intrastate movements (all)	*	*	/	✓	COMPROMISED	COMPROMISED	COMPROMISED
Consignment Authorisation	Manage the consignment Authorisation process	×	×	~	•	×	×	×
Cradle to grave	Source to fate tracking (including source codes, and management types)	COMPROMISED	COMPROMISED	*	✓	×	COMPROMISED	COMPROMISED
Industry	Industry specific requirements and terminology	×	×	*	*	×	×	×
Jurisdiction	Jurisdiction EPA requirements and waste codes	COMPROMISED	×	•	•	×	COMPROMISED	COMPROMISED
NEPM	Collation of NEPM reporting data	×	COMPROMISED		•	×	COMPROMISED	COMPROMISED
BASEL	Collation of Basel reporting data	×	COMPROMISED			×	COMPROMISED	COMPROMISED
Middle system	Incorporate the middle system	×	×			STAND-ALONE	~	*
Data quality	Remediate known issues that contribute to data quality	×	×	~	*	×	×	×
Data visibility	Provide visibility of data to relevant stakeholders	COMPROMISED	COMPROMISED		*	×	×	×
Integration	Provide system integration points to minimise impact	×	×	×	*	×	*	×







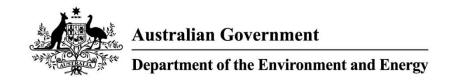
- Introduce system sharing arrangements with neighbouring jurisdictions
- Each jurisdiction to permit access to industry and EPA users Australia wide for movement reconciliation and reporting

Key

Jurisdiction with system

Jurisdiction without system

--> Possible shared system option

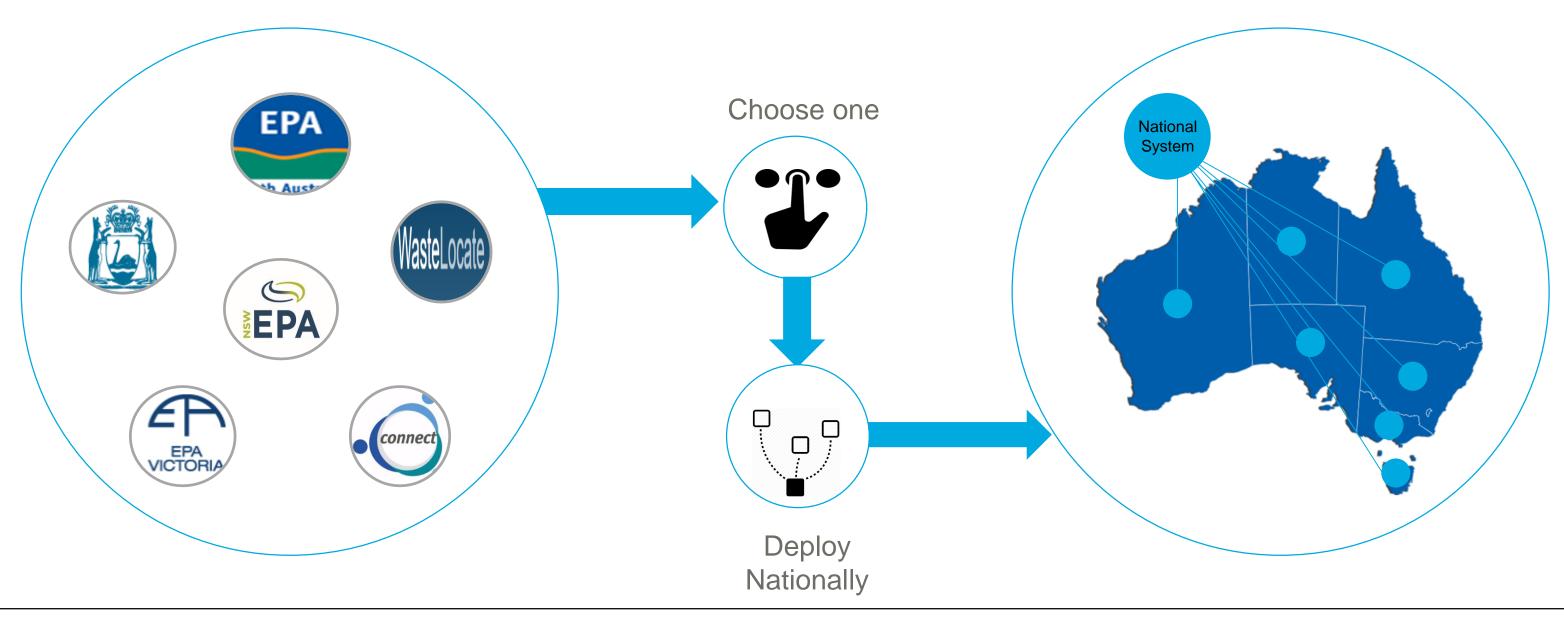




Option 2

A single jurisdictions system nationally

Deploy a single jurisdiction EPA system nationally for all industry and jurisdictional users to adopt.



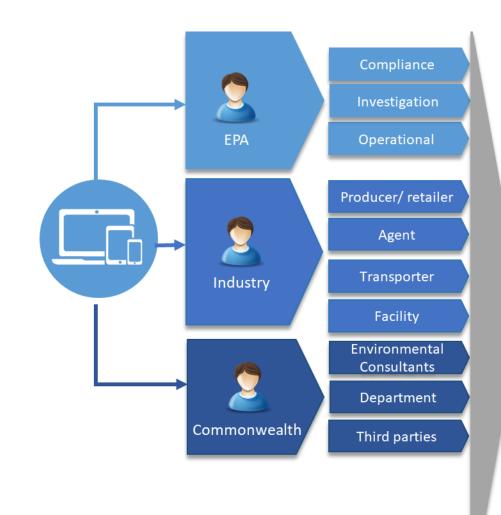


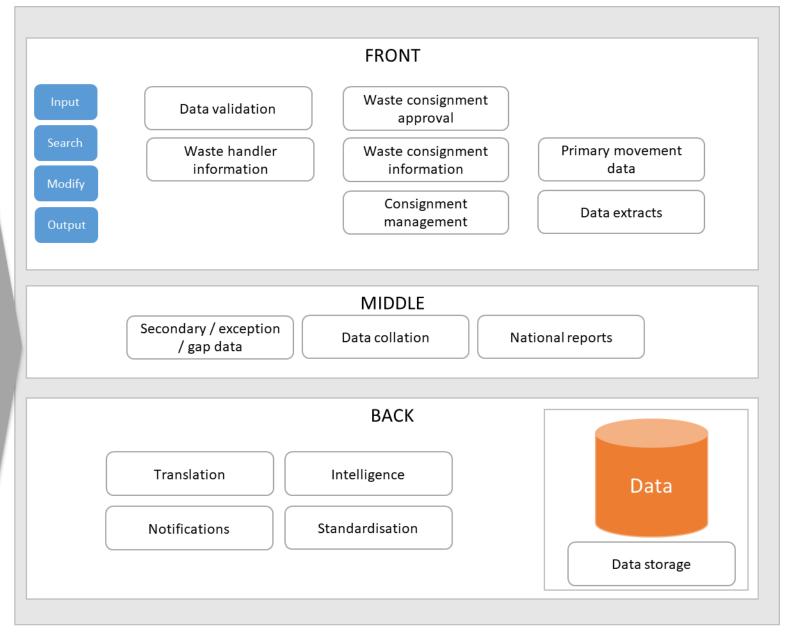


Option 3

Tailored stand-alone national system

Custom build a system tailored to the needs of all jurisdictions and their industry users.





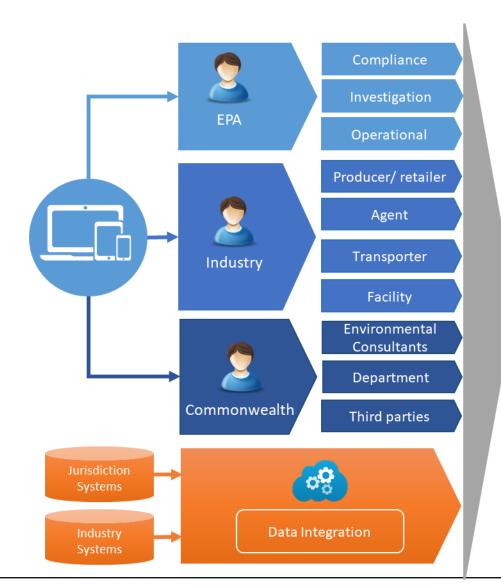


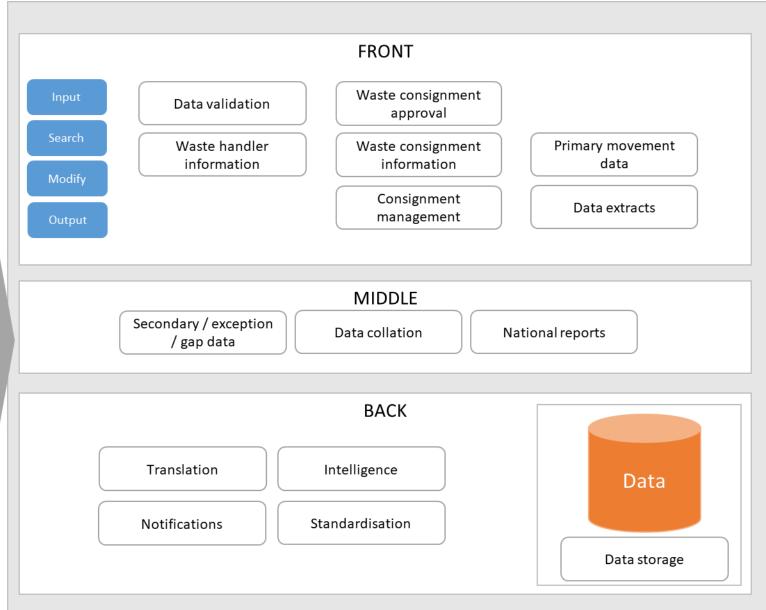


Option 4

Tailored integrated national system

Custom build of a system tailored to the needs of all jurisdictions and their industry users (the same as option 3, above). This option would additionally permit existing industry and EPA systems to integrate, enabling both industry and EPA users to input movement data in their own systems.





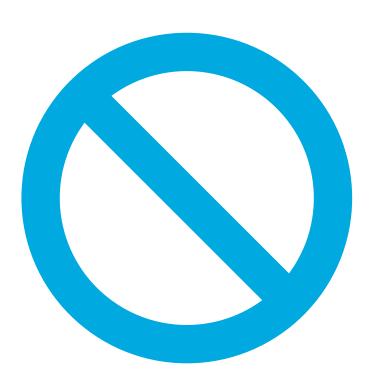




Option 5

Do nothing

Continue to do things as they are today.







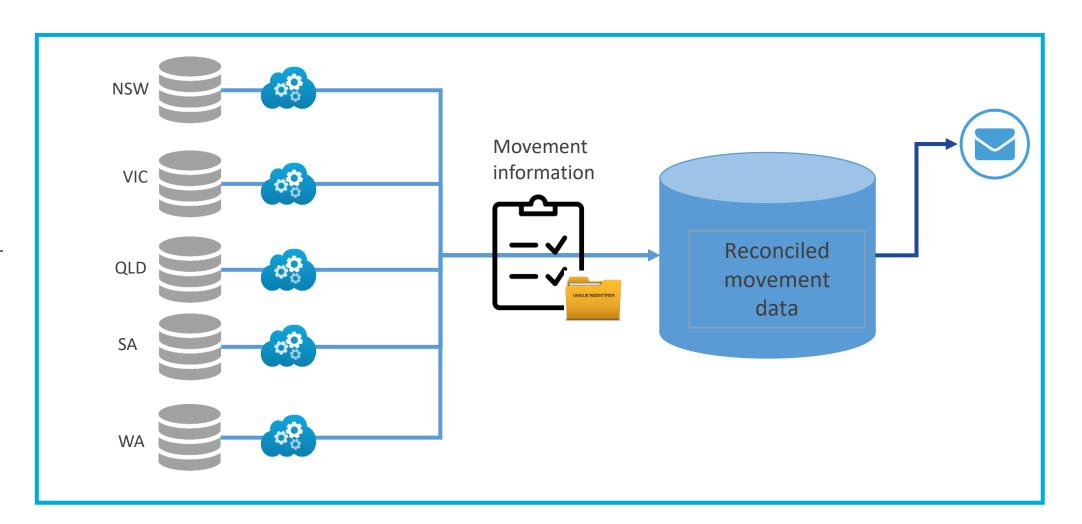
Option 6

Back system

A "translator" that accepts submissions of movement data in real time through integration with EPA systems. Movement information would be automatically reconciled by marrying submissions across jurisdictions systems, and relevant stakeholders could be notified.

Reason options was discounted:

- Does not meet the desired objective of removing the need for five-docket paper based transport certificates.
- Assumes there is a mechanism to match movement data supplied by different jurisdictions – this may not be possible.
- Does not cater to those jurisdictions who do not have a current tracking system







Option 7

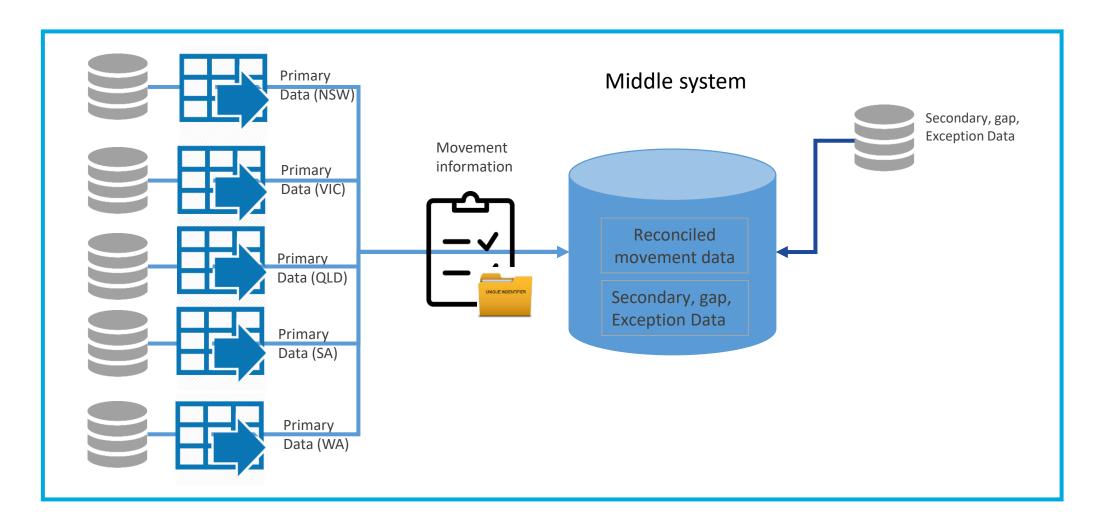
Adapt the middle system

Permit movement data to be reconciled through uploads of movement data to the "middle" system.

Reason Options was discounted:

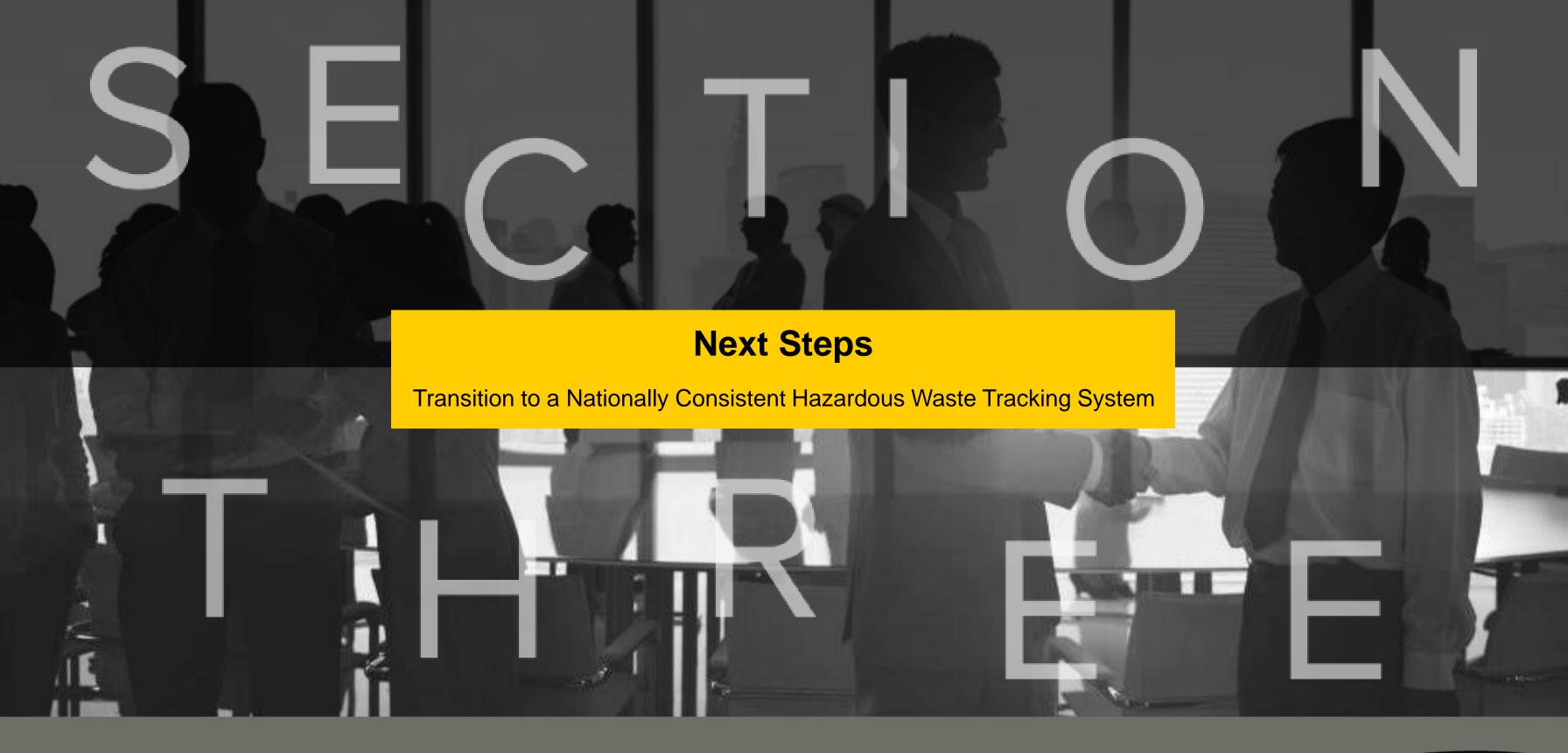
- Does not meet the desired objective of removing the need for the five-docket paper based tracking certificates.
- Assumes there is a mechanism to match movement data supplied by different jurisdictions

 this may not be possible.
- Does not cater to those jurisdictions who do not have a current tracking system
- The "middle" system's purpose is to collect information to compile data for NEPM and Basel reporting – to change the purpose of this system is to invalidate its original purpose







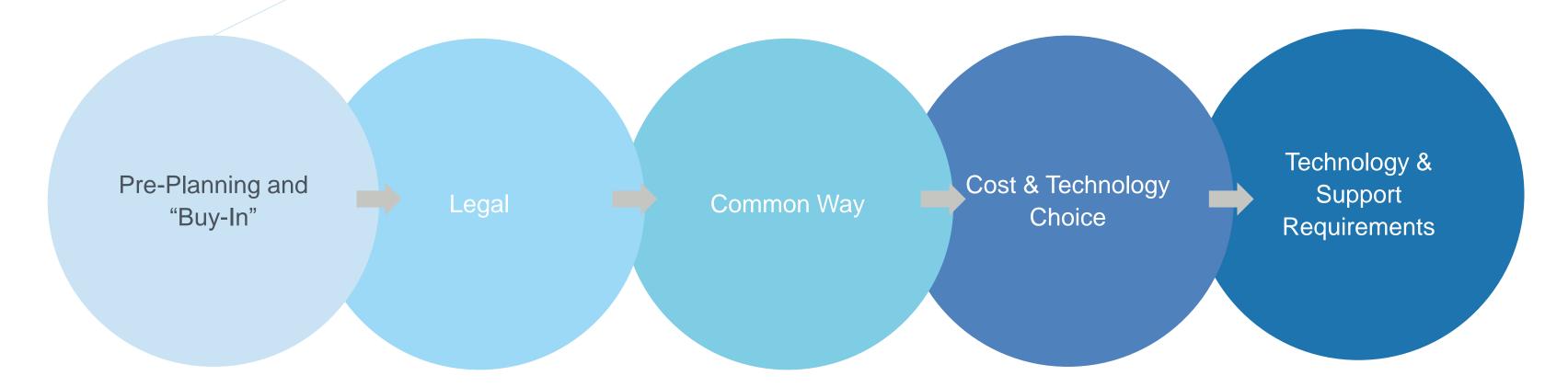






Options Analysis - Next Steps

- Agreement on a national approach
- Commitment from the jurisdiction's
- Pre-design approach



Next Step





Options Analysis - Next Steps Standardise processes Agreement on a common **Digital Transformation Agency** national WTC Digital Service Standard Review of electronic certificate • WCAG 2.0 Agreement on a national approach Digital investment office Commitment from the jurisdiction's Impact to industry Security and location of data Pre-design approach Gaps and exemptions Build approach Technology and Cost & Technology Pre-Planning and Government Common Way Legal "Buy-In" Choice Requirements **Build cost** Operational cost **Cost Recovery** Cost implications

Next Step Future Steps





Options Evaluation – Next steps

Pre-Planning and "Buy-In"

Agreement on a national approach

- Achieving consensus at the highest levels of state and territory EPAs is imperative for successful implementation
 of a national hazardous waste tracking system.
- Change will need to be driven from the top.
- Clear direction, intent, approach, strategy and expectations will need to be communicated by the Department to drive the change.
- Jurisdiction will need to drive the change locally.

Commitment from jurisdictions

- Jurisdiction will need to commit to the transition to a national system.
- Clear mandate to implement, backed by the DoEE.
- Local jurisdiction champions of the change.
- Communicate the change to industry.

Pre-design and build approach

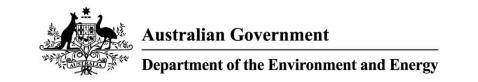
- Agreement on the design and build approach
- Plan activities, estimate effort
- Assess methodologies and frameworks
- Consideration to regulatory and legislative compliance
- Informs the procurement approach





Options Evaluation – Future Steps







Options Evaluation – Future steps

Common Way

Com Nati W

Standardisation

Standardisation of:

Legislation

Processes

Practices

Terminology

Codes (ANZSIC, NEPM, source, treatment, management)

• Clarity for industry – clear delineation of roles and responsibilities across jurisdictions

Common National WTC

- · Agreement and acceptance of a common national waste transport certificate
- Logistics of implementation (dependent on system implementation approach)
- Consensus on design, terminology, inclusions
- Implications for user interface (UI) of the national system
- Implications for legislation, i.e. ensuring the certificate is legal and recognised

Electronic WTC

- Legislative implications of transitioning to an electronic system
- Technology analysis
- Device analysis
- Associated costs
- Safety and emergency implications
- Assess the need for a paper-based certificate





Options Evaluation – Future steps

Common Way Physical Signatures

- Assess the need for physical signatures on WTCs.
- Assess electronic substitutes
- Explore alternatives in parallel with legislative reform activities

Impact to Industry

Choice of implementation strategy has a direct impact on industry
 Long-term, sustained change management activities are required.

- Long-term, sustained change management activities are required
- Clear communications and engagement with industry
- Consideration to industry training
- User focused design to ensure ease of uptake and adoption

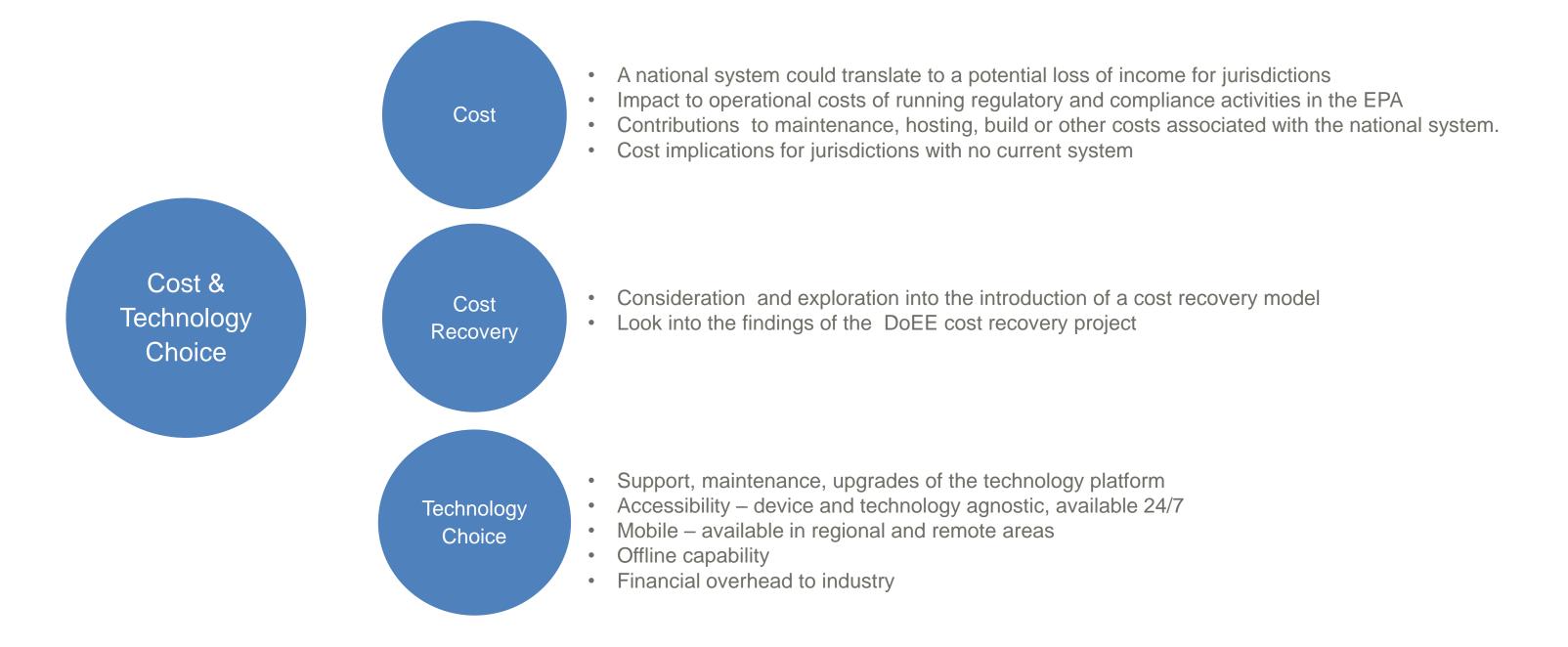
Gaps and Exemptions

- Harmonisation of legislation to address the differences in gap and exemption data in each jurisdiction.
- Risk- based approach to legislation, exemption and threshold requirements should be considered
- Design to reduce administrative burden on jurisdictions and industry
- Consider removal of exemptions to create a holistic, seamless view of national hazardous waste transport





Options Evaluation – Future steps







Technology and Government Requirements Digital Service Standard (DSS)

- Digital Transformation Agency (DTA) Digital Service Standard (DSS) compliance applies to new and redesigned government services and all high volume transactional services i.e. those that process 50,000+ transactions/year.
- Consistent design methods
- Open standards and common platforms
- Understand user needs
- Service design and delivery process
- Support and iterate the service on an ongoing basis

WCAG 2.0

- Under the Disability Discrimination Act 1992, Australian Government agencies are required to ensure information and services are provided in a non-discriminatory accessible manner
- WCAG 2.0 is a standard developed to design services from a content and platform perspective so that everyone can use them.

Digital
Investment
Management
Office (DIMO)

ICT project and programs >\$10 million are reviewed by DIMO

Security and Data Location

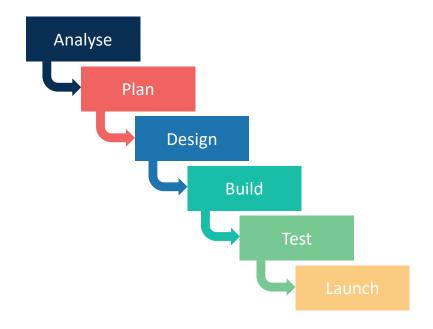
- · Legal, privacy and security measures to protect data
- Physical location or in the cloud must be secure





Determine delivery approach

SDLC Waterfall model



Traditional and sequential

Agile framework



Incremental and iterative

(DTA) Service design and delivery process

DISCOVERY

ALPHA

Ö BETA

LIVE

User-centred and iterative

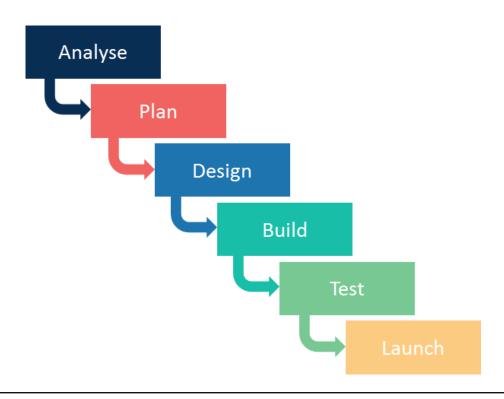




Determine delivery approach

SDLC Waterfall Model

The waterfall model emphasises that a logical progression of steps be taken throughout the software development life cycle (SDLC), much like the cascading steps down an incremental waterfall. While the popularity of the waterfall model has waned over recent years in favour of more agile methodologies, the logical nature of the sequential process used in the waterfall method cannot be denied, and it remains a common design process in the industry.



Advantages

- Adapts to shifting teams
- Forces structured organisation
- Allows for early design changes
- Suited for milestone-focused development
- Scalability
- Well document
- · Disciplined by design
- Easy learning curve

When to use waterfall?

- This model is used only when the requirements are very well known, clear and fixed.
- Product definition is stable.
- Technology is understood.
- · There are no ambiguous requirements
- Ample resources with required expertise are available freely
- The project is short.

Disadvantages

- Non-adaptive time constraints
- Ignores mid-process client/user feedback
- Delayed testing period
- No working software until late in the development cycle
- High amounts of risk and uncertainty
- Not suitable to projects where requirements have a high risk of changing
- Projects rarely follow sequential flow
- Change is costly





Determine delivery approach

Agile framework

Software development within an Agile framework is focuses on iterative development, where requirements and solutions evolve through collaboration between self-organising, cross-functional teams. The Agile framework encourages frequent inspection and adaptation, a leadership philosophy that encourages team work, self-organisation and accountability, a set of engineering best practices intended to allow for rapid delivery of high quality software, a business approach that aligns development with customer needs and business goals.



Advantages

- High flexibility of the project
- Increased customer satisfaction throughout development process
- Constant interaction with stakeholders
- Continuous quality assurance
- Transparency
- Frequent and early opportunities to incorporate business feedback
- User focus

When to use Agile?

- High degree of complexity
- Project is unique / novel
- Speedy develop is a necessity
- Requirements may change
- Ample resources with required expertise are available freely

Disadvantages

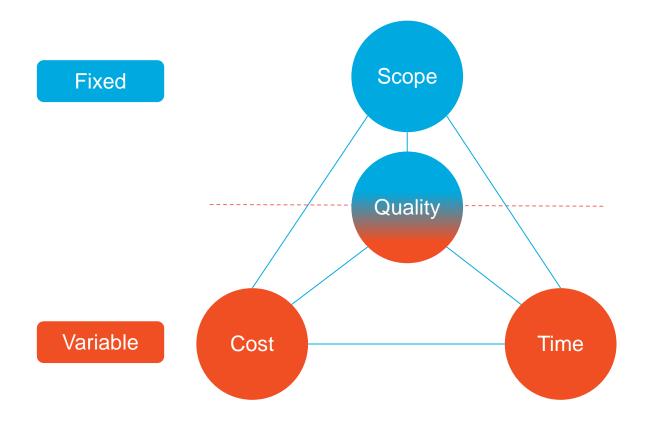
- Problems with workflow coordination
- Difficult planning in early stages
- Professional teams are vital
- Lack of long term planning
- Less governance and reporting activities
- Difficult to fix price
- Work best with colocation of team members



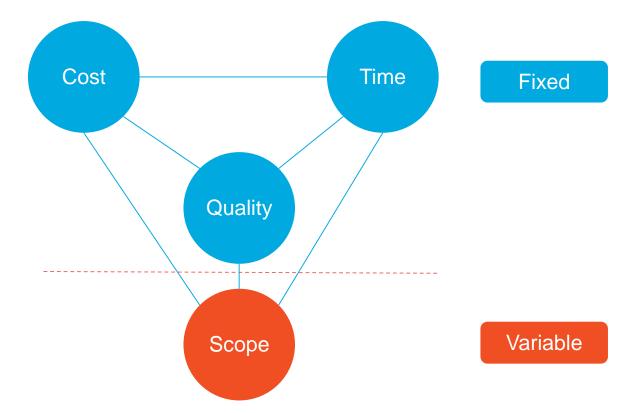


Determine delivery approach

Waterfall Approach



Agile Approach







Options Evaluation – Next steps

Determine delivery approach

(DTA) Service design and delivery process

O DISCOVERY	Star mapping the broader service landscape, researching the real needs and problems faced by users, and understanding the policy intent and technology constraints.
O ALPHA	Test out your hypotheses by building prototypes in code to explore different ways you might be able to meet your users' needs. Explore multiple ideas. Do user research to lean which approach work best and iterate your solution as you learn more
BETA	Define a minimum viable product from the successful prototype in Alpha. Build this as an accessible and secure service. Allow the public to trial the beta alongside the existing service. Use their feedback to improve the service.
LIVE	Put the team and processes in place to continue operating and improving the service. Phasing out old services and consolidating existing and non-digital channels.

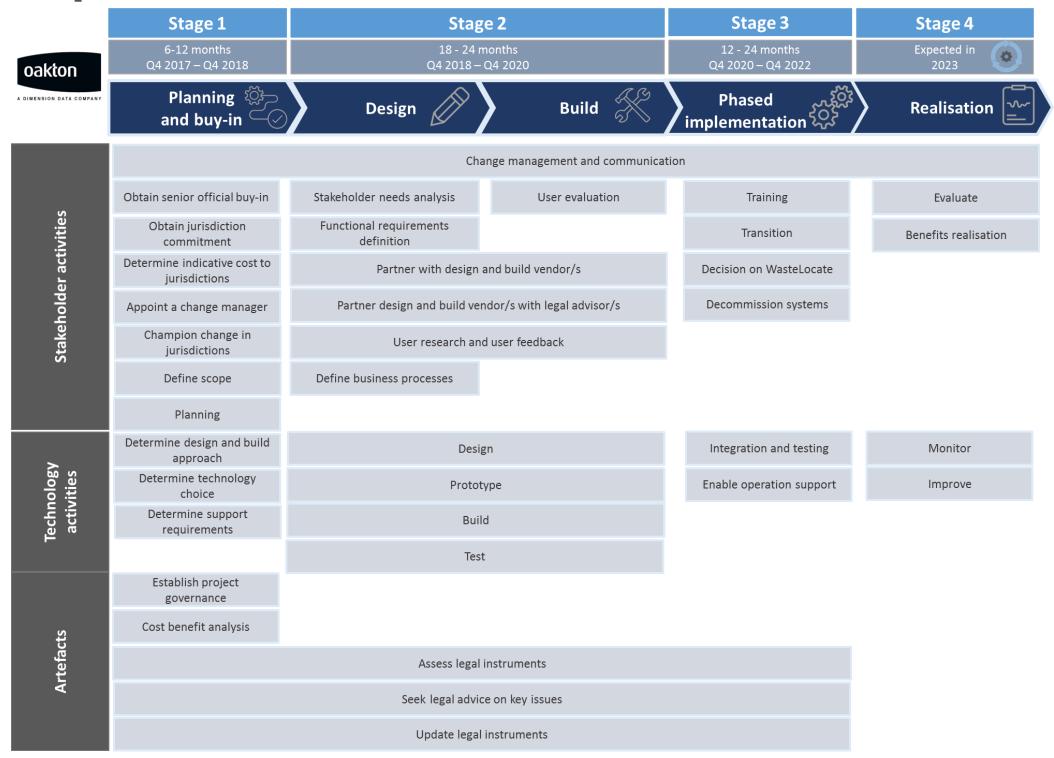




Options Evaluation – Next steps

Define Implementation Plan for the selected option

This diagram outlines an indicative timeline and activities to consider for implementation of the selected option in stages. Activity represented under a stage is in no particular order.







Options Evaluation – Next steps

Proposed transition

This graphic depicts an indicative transition of jurisdictions to a national system and demonstrates the slow decline in use of the five-docket paper certificates as adoption occurs.

Each jurisdiction can choose to integrate or adopt the national system – this includes WasteLocate.

Today



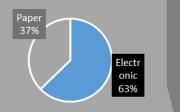
Disparate electronic tracking systems

Exemptions in some jurisdictions

Interstate



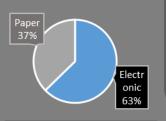
All interstate movements transition to the national system



Intrastate



Jurisdictions with no dedicated system transition to the national system

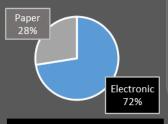


No reduction in paper certificates observed because jurisdictions do not currently track intrastate waste.

Intrastate - adopt



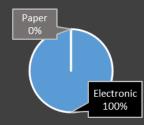
Phased - intrastate movements of those jurisdictions are copied to the National system (vice versa), or users begin using the national system.



NSW (including WasteLocate) VIC SA Intrastate - adopt



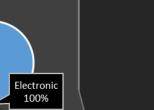
Phased - intrastate movements of those jurisdictions are copied to the National system (vice versa), or users begin using the national system.



WA QLD National



All jurisdictions use the national system for both interstate and intrastate



National consistency



- Additional movements likely to be recorded for those jurisdictions that don't currently track intrastate waste who begin to tracking it
- Increase or decrease in captured movements as a result of legislation and regulation harmonisation





Transition Risks



The Department does not secure the necessary funds to deliver a properly controlled project with relevant change management and training.



National system offers less features, functions and a compromised experience as compared to current system.



Key jurisdictional stakeholders are not enablers to the change.



Jurisdictions lack the technical capability to integrate their systems



Changes in government or key jurisdictional senior officials during implementation see alternative view on need or adoption of a national system.



One or more jurisdictions are unwilling to review legal instruments to adopt the national system.



One or more jurisdictions do not wish to use the national system.



Jurisdictions disagree on the way forward or a key standardisation to enable a national system.



The Department is unsure about required support or platform options.



Lack of senior official and stakeholder buy-in and commitment.



Jurisdictions who integrate their system with the national system do not collect enough or the right data in line with the needs of the national system.



Jurisdictions who integrate their system with the national system do not QA the input data and introduce data quality issues into the national system.



Stakeholders suffer from change management overload.



Timelines are impacted due to delays with legislative reform.



Jurisdictions who trial systems are unwilling to adopt the national system when it is ready.



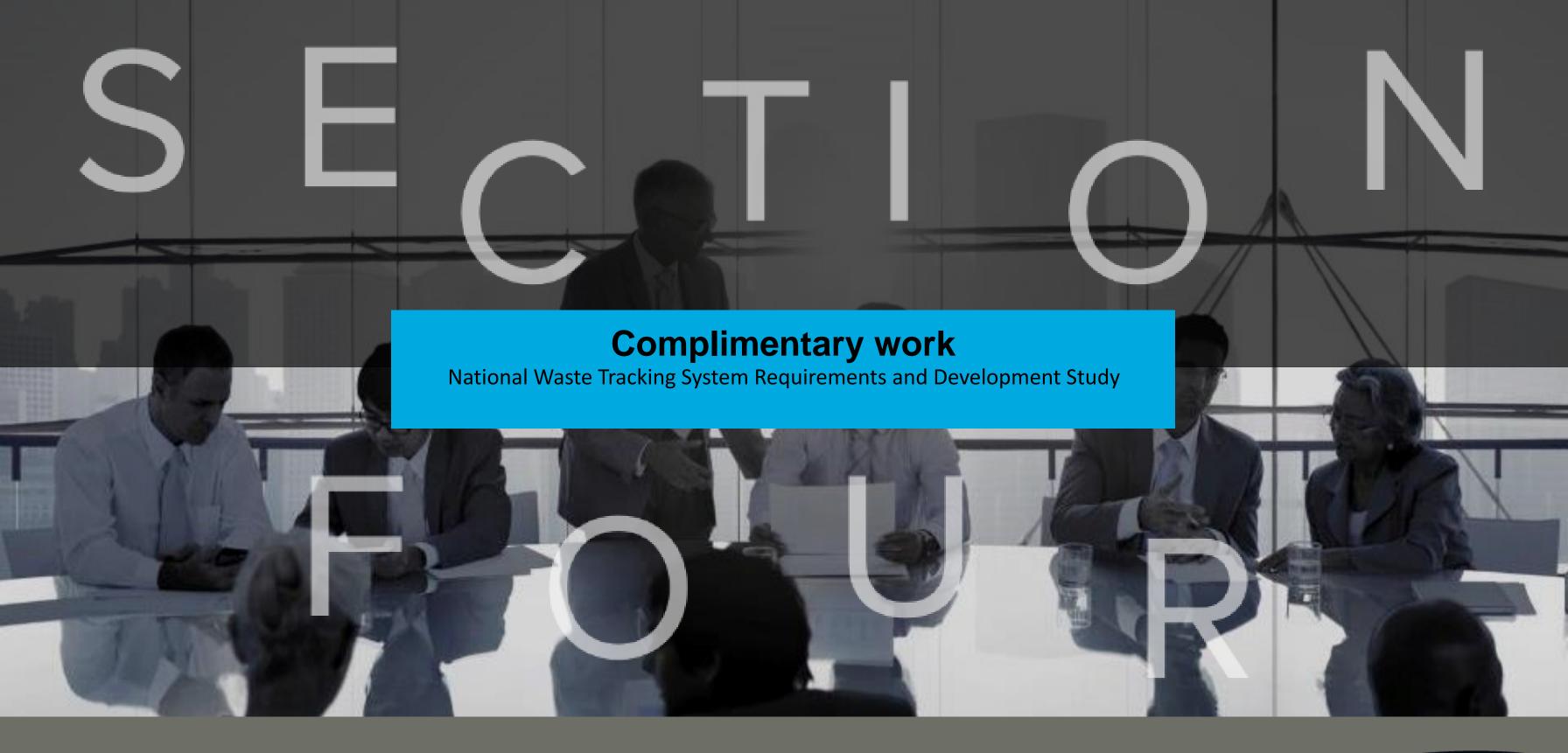
Implementation is confusing to industry about when they should use which system, and for what.



Industry resist the change.





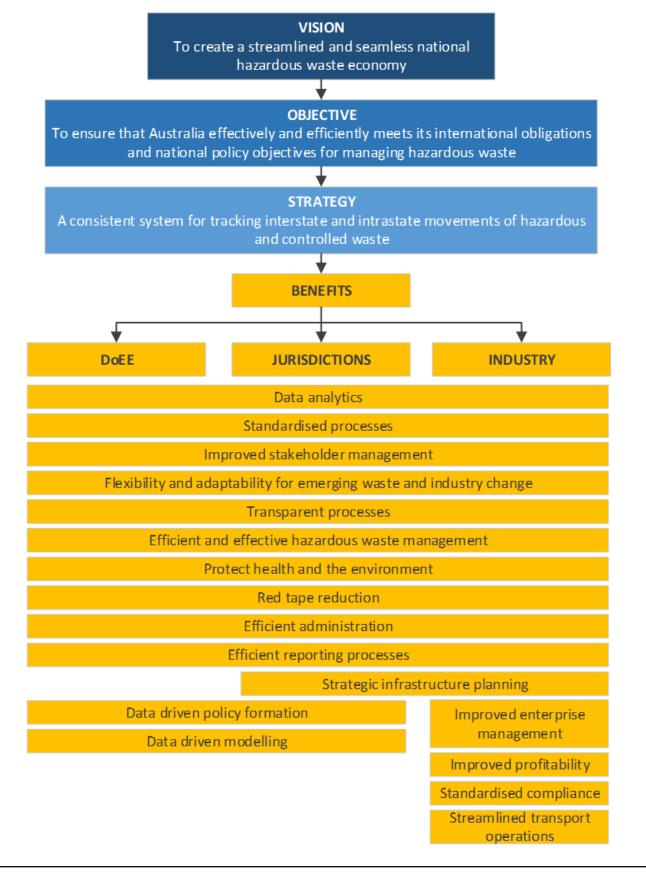






National Hazardous Waste Tracking System (NHWTS)

The diagram shows a clear line of traceability from initial vision to potential benefits, both shared and unique to the three primary stakeholders, the Department, the jurisdictions and industry. When analysed against the current state issues experienced nationally the true value of the Department's reform vision is revealed.

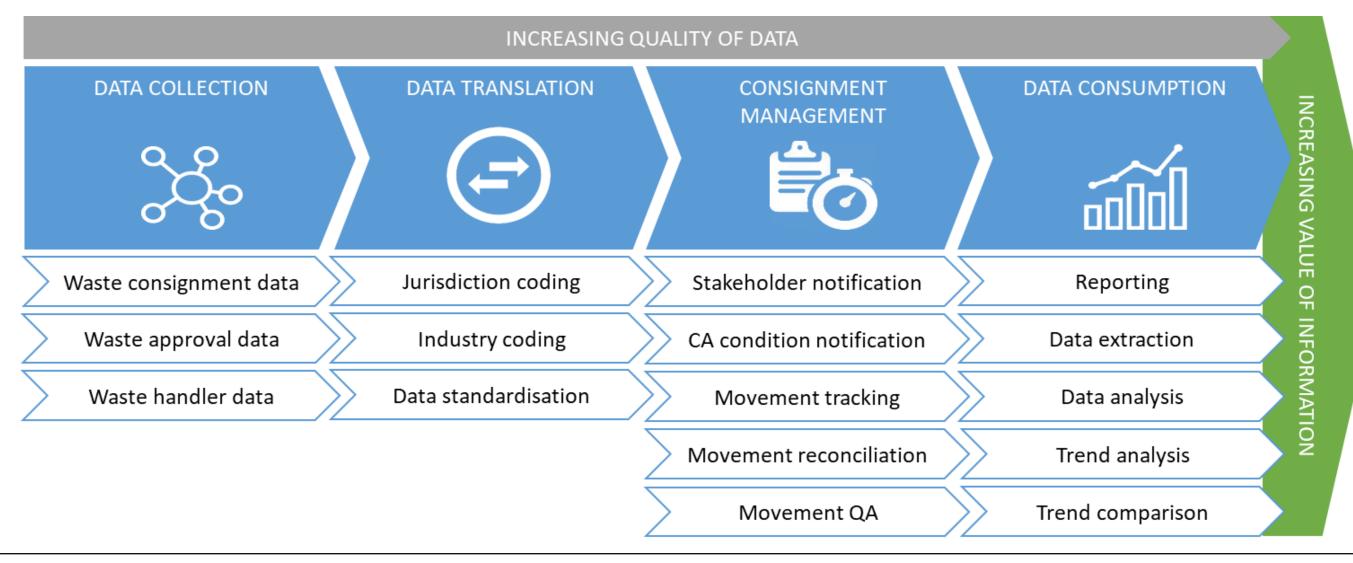






National Hazardous Waste Data & Tracking System (NHWTS) – Value chain

Implementation of a national system will see the quality of the data improve and the information the data yields will become increasingly valuable over time. This will assist the Department to trace the business requirements to the objectives of the national hazardous waste reform program to provide value to stakeholders.

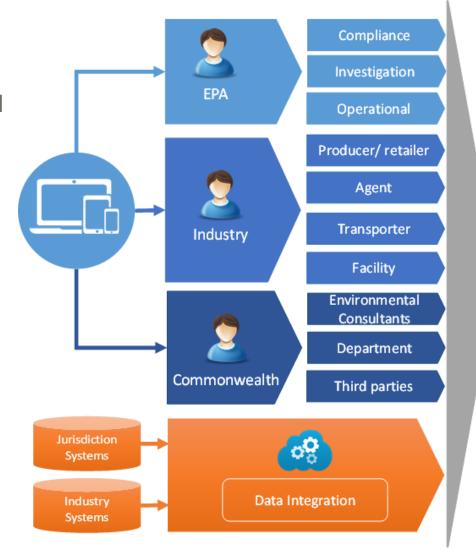


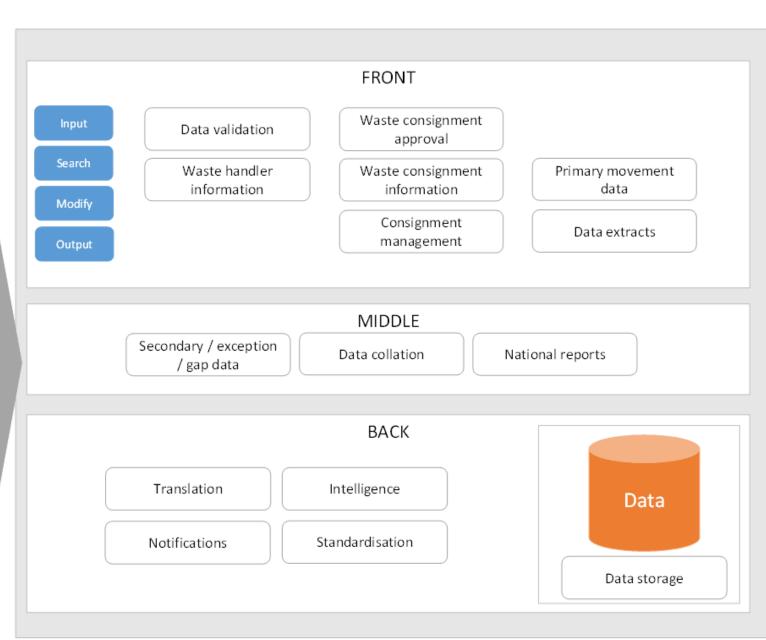




National Hazardous Waste Tracking System (NHWTS)

This system conceptual diagram that depicts the relationship between the front, middle and back systems and their capabilities, user types, user interaction with the system and the way external datasets may integrate with the NHWTS. This conceptual 'system' was derived from the options analysis and was used to assist shaping the business requirements.



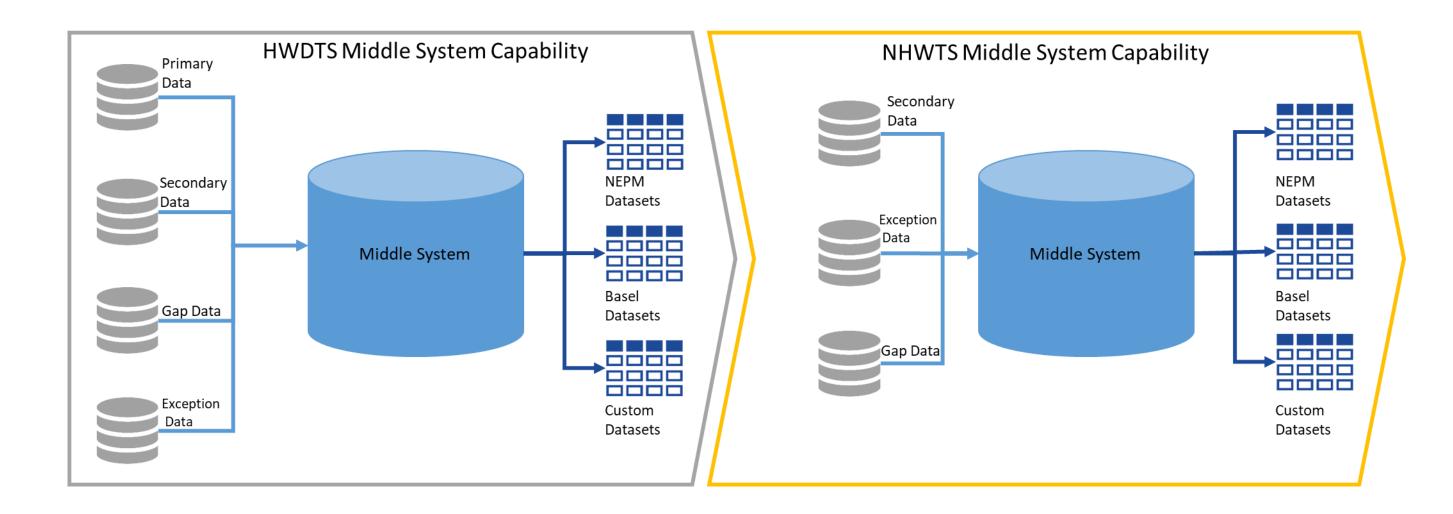






National Hazardous Waste Tracking System (NHWTS)

Change in the capability of the middle system the 'data tracking system' requirements study

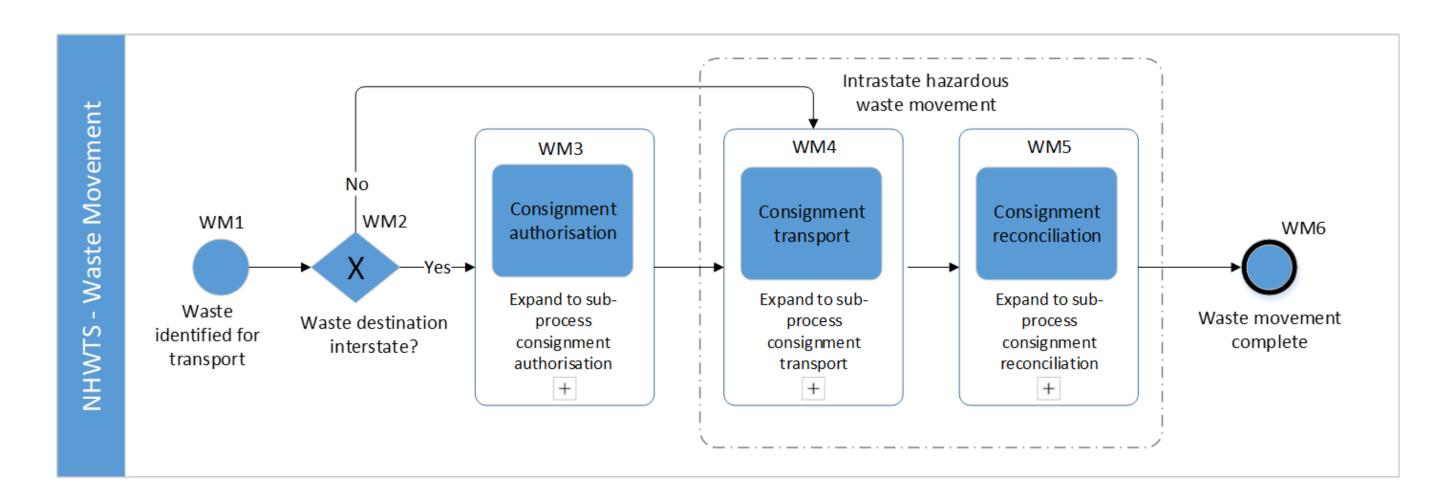






National Hazardous Waste Tracking System (NHWTS)

Business process diagrams were developed depicting the future state of hazardous waste tracking utilising the NHWTS.







Feasibility Assessment

WasteID as a platform to track national tyre waste movements

Objective:

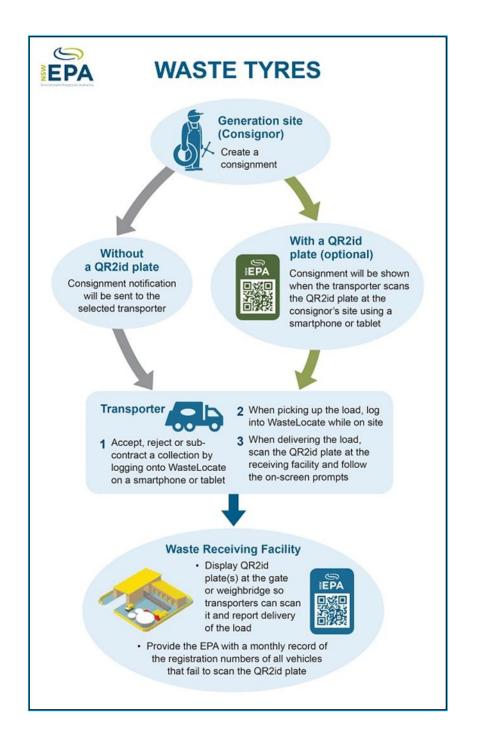
To evaluate the feasibility of using WasteID as a platform for tracking tyre and other waste types nationally, and to present the findings and recommendations to the Department on the outcome of this assessment.

Findings:

WasteID application is a viable base platform for tracking tyre and other waste types; however, it would require a moderate to high amount of customisation to meet the needs of a national system.

Considerations:

- Proposed implementation of the NHWTS
- Legislative changes required to enable successful implementation
- Detailed cost and cost recovery assessment
- Implementation strategy and timeframes
- Standardisation of processes
- Change management
- Data ownership







Electronic Systems Trial

Electronic systems trial in NT, ACT and TAS

Objective:

- Expose those jurisdictions without electronic systems to an electronic system.
- Enable the Department to form a preliminary understanding of requirements, gaps, issues and possible barriers to system implementation.
- Gain an understanding of jurisdictional capabilities
- Elicit requirements for a national system
- Prepare each jurisdiction for the proposed implementation of the future national hazardous waste tracking system (NHWTS)
- Understand required strategy and planning for implementation of a national system

Participants:

ACT & NT

Observations:

A number of observations in key areas were made that have implications for pertaining to the NHWTS implementation. There key areas were:

- IT capability
- Resourcing
- Comparison of systems
- Budget
- · Clear mandate, approach and business owner
- Project governance and methodology
- Change management and training
- Legislative reform







