



19 December 2011

INDUSTRY ADVICE NOTICE NO. 2011/58

**Plant Exports – DAFF Biosecurity Contacts
Christmas & New Year 2011/12**

During the Christmas and New Year period of 2011/12, DAFF Biosecurity offices will be either closed or manned with reduced staff and hours. Confirmed bookings for inspections over the Christmas/ New Year period will be serviced in accordance with arrangements made with the relevant DAFF Biosecurity office and overtime charges will be applied for inspections out of normal business hours. *The DAFF Biosecurity office in Canberra will be closed during the Christmas / New Year period.*

The following business hours and contact arrangements have been put in place by the DAFF Biosecurity regional offices:

Friday, 23 December 2011	Normal office hours	All DAFF - Biosecurity offices open
Monday, 26 December 2011	Public holiday in lieu of Christmas day	All DAFF - Biosecurity offices closed
Tuesday, 27 December 2011	Public holiday in lieu of Boxing day	All DAFF - Biosecurity offices closed
Wednesday, 28 December 2011	APS Gazetted Public Holiday	Regional office arrangements
Thursday, 29 December 2011	APS CA day	Regional office arrangements
Friday, 30 December 2011	APS CA day	Regional office arrangements
Monday, 2 January 2012	Public holiday in lieu of New Year day	All DAFF - Biosecurity offices closed
Tuesday, 3 January 2012	Normal office hours	All DAFF - Biosecurity offices open

Overtime inspections can be arranged by contacting your DAFF – Biosecurity office prior to Friday 23 Dec 2011, contacts are provided on the following website -
<http://www.daff.gov.au/AQIS/about/contact/plants-grains-hort>

Urgent after hours contacts during the Christmas and New Year period of 2011/12 are:

Canberra:

Horticulture Exports Program: 0400 453 936

Grain & Seed Exports Program: 0434 664 530

Plant Exports Operations electronic export certification (EXDOC): Regional AQIS office contact

Central East region (New South Wales, excluding the Riverina): 0407 259 604

South East region (Victoria, SA Riverland & NSW Riverina): 0407 914 561

North East region:

South Queensland – 0418 727 738

Gladstone & Bundaberg – 07 4972 0461

Townsville – 0407 571 347

Mackay – 0427 861 911

18 Marcus Clarke Street Canberra City ACT GPO Box 858 Canberra ACT 2601 ph +61 2 6272 3933 www.daff.gov.au ABN 24 113 085 695

South West region (Western Australia): 0408 248 377

South West Region (South Australia, excluding the Riverland): 0409 280 521

Tasmania: 0418 125 634

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for

Kylie Calhoun
A/g Assistant Secretary
Plant Export Operations