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Stakeholder Category: Customs Broker

Comments: There are 2 key areas I believe need to be identified moving forward.

1- The Import Permits allocation on FIDs and submission through COLS. With the ongoing improvement in technology, and more emphasis on integrity based brokers, the manual submission of documents (through COLS) can and should be limited if software packages are utilised fully. Such area would be when an importer holds an Import Permit, the number allocated should be sufficient for a release (where allowable) when FID is lodged by broker. There can be still be a window of (for example 5%) random doc audit by Dept. Similar processes are now being utilised by CITES and soon TGA when linked to Customs ICS.

2- An offshore inspection program needs to be further developed giving "agencies" the ability to pre-approved release of cargo pre border. Such a program would contribute to speedier release of cargo and would be in line with Customs Trader Programme.