

Assess if your products are FSC or PEFC certified

<p>Step One: Check that the supplier's certificate number is legitimate</p>	<p>Actions</p> <p>Certified suppliers should have a unique FSC or PEFC certificate code or number quoted on their certificate.</p> <p>You can verify this code or number by searching on the relevant scheme's website:</p> <p>Forest Stewardship Council (FSC) Responsible Wood (PEFC)</p> <hr/> <p>Common problems and solutions</p> <p>If the number or code has been typed incorrectly (and you cannot find it online) contact your supplier. Ask them to email you a link to the online certificate record. Or, contact the scheme and ask about the certificate codes given by the supplier.</p>
<p>Step Two: Check your supplier is the certificate holder</p>	<p>Actions</p> <p>When you have found the certificate details online, check that they match the details given by your supplier.</p> <hr/> <p>Common problems and solutions</p> <p>If the details of your supplier do not match those on the certificate, you should ask about the authenticity of the certificate.</p> <p>If your supplier has claimed the log is FSC or PEFC certified, but it is not their name on the certificate, there could be a problem. You need to get more information from your supplier, or the scheme.</p>
<p>Step Three: Check the certificate is valid for the period of supply</p>	<p>Actions</p> <p>The expiry date of the supplier's certificate should be listed on the FSC or PEFC's website. Check the certificate is valid for the period of supply.</p> <hr/> <p>Common problems and solutions</p> <p>If the certificate appears to have expired or is currently suspended, you should ask why this has occurred. You may need to discuss this with the supplier or directly with the scheme.</p>
<p>Step Four: Check the logs being supplied are listed on the certificate's record</p>	<p>Actions</p> <p>Certified suppliers can supply both certified and non-certified logs. You need to check that the logs being supplied are the same as what is on your supplier's FSC or PEFC certificate.</p>

	<p>Common problems and solutions</p> <p>If the logs you are purchasing are not covered by your supplier's certification, you should ask the supplier if there is a mistake on the record. If this is the case, you should also ask for written confirmation from the certification body.</p>
<p>Step Five: Check the log supplied is the log that was promised</p>	<p>Actions</p> <p>After completing all of the steps above and purchasing the log, there is a chance the supplier has not given you a certified log.</p>
	<p>Common problems and solutions</p> <p>Check your invoice(s) and delivery notes to ensure the certificate number is quoted. The product description should be the same as the log that is listed as FSC or PEFC certified.</p>